



AGENDA

OC ANIMAL CARE COMMUNITY OUTREACH COMMITTEE ORANGE COUNTY, CALIFORNIA



Wednesday, October 25, 2023, at 11:30 a.m.

OC Animal Care
Learning & Training Center, First Floor
1630 Victory Road
Tustin, CA 92782

Kim Kane
Chair
Third District

Dr. Leslie Malo
Vice Chair
First District

Danielle Thomas
Committee Member
Fourth District

Vasila Ahmad
Committee Member
Second District

Elizabeth Cowan
Committee Member
Fifth District

The Orange County Animal Care Community Outreach Committee welcomes you to this meeting. This agenda contains a brief general description of each item to be considered. The Committee encourages your participation. If you wish to speak on an actionable item contained in the agenda, please complete a Speaker Form identifying the items(s) and return the form to the Clerk of the Committee prior to the Item you wish to speak on being called. If you wish to speak on a matter which does not appear on the agenda, you may do so during the Public Comment period. Except as otherwise provided by law, no action shall be taken on any item not appearing on the agenda. When addressing the Committee, please state your name, or a pseudonym if you do not wish to give your name, prior to providing your comments.

In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting must notify OC Animal Care at least 24 hours prior to the meeting at (714) 796-0212.

*All supporting documentation is available for public review at OC Animal Care 1630 Victory Road, Tustin, CA 92782 during regular business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday
www.ocpetinfo.com/get-involved/community-outreach-committee*



AGENDA

ANIMAL CARE COMMUNITY OUTREACH COMMITTEE ORANGE COUNTY, CALIFORNIA



*Wednesday, October 25, 2023
11:30 a.m.*

Learning & Training Center, First Floor
OC Animal Care
1630 Victory Road
Tustin, CA 92782

I. Call to Order

II. Roll Call of Members

Kim Kane, Chair, 3rd District
Dr. Leslie Malo, Vice Chair, 1st District
Vasila Ahmad, Committee Member, 2nd District
Danielle Thomas, Committee Member, 4th District
Elizabeth Cowan, Committee Member, 5th District

III. Minutes

Regular Meeting, July 26, 2023

Recommended Action: Committee approve the minutes of the April 26, 2023, regular meeting.

IV. Regular Business

1. 2024 OC Animal Care Community Outreach Committee Meeting Calendar

This report provides the 2024 meeting dates.

Recommended Action: Committee approves meeting calendar.

2. Public Education Program Report

This report summarizes the OC Animal Care Public Education Program, which includes Community Outreach, Public Awareness, Shelter and Community Events and Program Updates.

AGENDA

Recommended Action: Committee receives and files the report.

3. Foster Program Report

This report summarizes the third quarter for OC Animal Care's Foster Program.

Recommended Action: Committee receives and files the report.

4. Volunteer Program Report

This report summarizes the third quarter activities for OC Animal Care's Volunteer Program.

Recommended Action: Committee receives and files the report.

5. Adoption Partner Program Report

This report summarizes the OC Animal Care Rescue/Adoption Partner program. Through cooperative actions, the Adoption Partner program places injured and un-adoptable animals with organizations that specialize in their rehabilitation and placement. This report also reviews steps being taken to increase and improve adoptions and communication between OC Animal Care and Adoption Partners.

Recommended Action: Committee receives and files the report.

V. Let's Paws for an Update

An informative series of varying topics that connect our community to OC Animal Care.

VI. Interim Director's Comments

VII. Public Comment

At this time, members of the public may address the Committee regarding any items within the subject matter jurisdiction of the Committee provided that no action will be taken on any items not on the agenda, unless authorized by law. Comments shall be limited to three (3) minutes per person, unless different time limits are set by the Chairperson, subject to the approval of the Committee.

VIII. Committee Comments

IX. Adjournment

AGENDA

The next regular meeting will be January 24, 2024, at 11:30 a.m., in the Learning & Training Center Room 100 located at 1630 Victory Rd. Tustin CA 92782.



SUMMARY ACTION MINUTES

ANIMAL CARE COMMUNITY OUTREACH COMMITTEE

ORANGE COUNTY, CALIFORNIA



Wednesday, July 26, 2023
11:30 a.m.

Learning & Training Center Room 100
OC Animal Care
1630 Victory Road, Tustin, CA 92782

- Call to Order

The meeting of the OC Animal Care Community Outreach Committee was called to order at 11:30 a.m. in the Learning and Training Room located at 1630 Victory Road, Tustin, CA 92782.

- Roll Call of Members

Present:

Dr. Leslie Malo, Committee Member, 1st District
Vasila Ahmad, Committee Member, 2nd District
Kim Kane, Committee Member, 3rd District
Danielle Thomas, Committee Member, 4th District
Sheri Feinberg, Committee Member, 5th District

Staff Present: Interim Director, Monica Schmidt; Sandy Pantoja, Community Outreach Manager; Jackie Tran, Public Information Officer; Frank Foran, Chief of Animal Services Operations; Tammy Osborn, Adoption Partner Specialist; James Steinmann, Attorney, County Counsel

Clerks: Jamie Ross and Hyejin Park

- Public Comments

At this time, members of the public may address the Committee regarding any topic within the subject matter jurisdiction of the Committee provided that no action will be taken on any items not on the agenda, unless authorized by law. Comments shall be limited to three (3) minutes per person unless different time limits are set by the Chairperson subject to the approval of the Committee. The Clerk will run the timer and announce when time is expired.

Speaker #1 distributed a copy of the 2018 strategic financial plan and commented that the shelter does not have a rigorous approach of gathering data and computing metrics. Lacking clean databases inhibits the ability to produce comparisons. Additional examples and reports available on website ocshelter.com. The shelter does not have an appointment database. Visits are logged on a calendar. Business software could be set-up to streamline appointment process. The shelter cannot make good decisions without good data collection or metrics.

Speaker #2 inquired if there is information available regarding the response to the Grand Jury report released in June. Chairperson Kim Kane responded that it is not on today's agenda and the Brown Act prohibits conversation on the topic. Speaker inquired if the topic could be added to the agenda for the next meeting.

Committee Member Danielle Thomas advised that the committee is unable to speak on the topic and that responses need to come from County Counsel. Interim Director Monica Schmidt confirmed that following the typical process for Grand Jury reports, County Counsel will prepare a formal response.

Speaker #3 commented that despite the shelter’s effort in producing microchipping graphics, lost pets still cannot be scanned if brought in. Hot weather tips are ironic because the Chief of Animal Services Operations attempted to lock dogs outside their air-conditioned kennels in 90-degree weather. Wants to know why that happened and how it can be prevented from happening again. The shelter is a public facility, and the public should be able to comment on social media posts.

Speaker #4 commented that moving public comments to the beginning of the meeting is uncollaborative. Reminded audience members that they have the right to speak. In the previous meeting, a committee member alluded to the fact that they will talk with “reasonable people.” Committee Member Dr. Malo advised he was referencing Washington. The speaker wants to set at least one goal for the meetings, considering it convenes quarterly for a max of 6-8 hours. Overall, very discouraged. Committee Member Thomas advised that the committee hears the audience, and the quarterly reports directly addresses concerns. Chairperson Kane commented that the topic of microchipping was tabled from the last meeting and asked if there was an update. Interim Director Schmidt responded advising the policy is not currently changing, however the shelter is evaluating its practices. Currently, animals are scanned at impound. Committee Member Dr. Malo advised that most veterinary hospitals would scan stray animals for microchips. Interim Director Schmidt commented that each Supervisor elects their committee representative.

Speaker #5 asked why the shelter refuses to scan microchips when they require microchipping during adoptions. The Grand Jury report is important and should be read. Animal care is 15% and administration is 85% of staffing. Other shelters split 50/50. Another Public Education Officer position was listed instead of an animal care position. Why is the shelter running at 15% animal care when it’s over capacity with animals? County Counsel would not reveal information regarding TNR, which delayed the investigation by six weeks. A lot of clean-up needs to be done. OC Animal Care (OCAC) would not refer themselves out as abandoning feral cats with TNR.

- Minutes

Committee Member Dr. Malo moved to approve the minutes of April 26, 2023, seconded by Committee Member Thomas.

AYES: 4

NAYS: 0

Motion passed

- Regular Business

- 1. Public Education Program Report – Jackie Tran, Public Information Officer & Sandy Pantoja, Community Outreach Manager**

This report summarized public educational opportunities regarding kitten season, lost pet prevention, and Easter safety tips. Highlighted kitten season flowcharts depicting life-stages, shelter resources, responsible pet ownership tips i.e., Lost Dog Awareness Day and microchipping. The Press-Enterprise featured OC Animal

Care in an article cautioning the adoption of certain species and consumption of small plastic decorations and lilies. All information was distributed via social and traditional media outlets. OC Animal Care received its highest performing post last quarter. Surveys determined 7% of adopters came to the shelter because of social media and 60% of adopters came from information found on the website. Additional features include Good Day LA – National RV Day collaboration, OC Register print and online featurette, and a full-page adoption ad with OC Register. A media-alert was launched focusing on OC Animal Care’s Staycation dog foster program. During the quarter, Instagram reels were also used to reach larger audiences. OC Animal Care’s All Summer Long initiative was launched, and all marketing materials were made available online, in multiple languages. Monthly adoption promotions are continuing. Internship program assists with social media material production.

Manager Sandy Pantoja shared on community events and partnerships. OC Animal Care attended the Brea Pet Expo, Subaru Adoption Event, South County Pet Expo, Senior Special Needs Adoption Fair, Spring Bash in Costa Mesa, Irvine Super Pet Adoption Fair, Petco National Kitten Adoption weekend, and participated in six Katy Cares and Heroes in Animal Care events. Pooches on the Patio showcased over 36 large dog adoptions. OC Animal Care also attended the Mental Health Community Resource Fair in Anaheim where information on licensing, spay and neuter were provided. Celebrated Pet Food Pantry’s 3rd year anniversary. The program has given out over 190 tons of food to over 24,000 pets.

Interim Director Schmidt asked to clarify about the pet tags at the South County Pet Expo, stating that Noble Friends sponsored them, and they are free to the community to whoever may need it. Manager Pantoja stated that they are popular and help with the pets.

Chairperson Kane asked if most of the dogs are outside for Kennel Connection. Manager Pantoja replied that the public views the dogs in their kennels. Interim Director Schmidt commented that summer programming will be covered later in the Interim Director’s Report.

Chairperson Kane asked what the difference is between going outside and seeing the dogs in the kennels. Manager Pantoja replied that they are two different programs – Pooches on the Patio started in October and showcases dogs with volunteers in the yard. Members of the public can walk through and pet/meet them. If it’s too hot or rainy, the event is moved indoors. In Kennel Connection, members of the public go through the kennels and see the dogs in their kennels. Dogs can be brought out for visitation. Chairperson Kane asked when the kennel buildings are open. Manager Pantoja replied on Wednesdays and Saturdays. Committee Member Thomas remarked that these programs highlight that the public is heard.

Committee Member Sheri Feinberg asked why social media comments are turned off. Interim Director Schmidt replied that the decision was made because they often weren’t on topic, and they’re not monitored 24/7 by staff. The public, especially people who need immediate resources, needs to call in or email with live staff to access resources.

Committee Member Feinberg asked if there were any returns on the 63 adopted animals from Pooches on the Patio. Manager Pantoja stated that she does not have the information on hand. Interim Director Schmidt stated there have been returns and that we can provide that number to Committee Member Feinberg.

Chairperson Kane inquired if this is a hybrid adoption method and if people don't need an appointment on these dates. Can all available animals be seen? Interim Director Schmidt replied that a significant portion can be seen.

Committee Member Feinberg inquired how OC Animal Care determines which dogs are going to be seen. Interim Director Schmidt responded that staff works with what we know on that animal. Unavailable animals (stray hold, under investigation, owner in hospital) have no reason to take up kennel space. Staff looks at barrier reactivity, people-selectiveness, and overall behavior. We don't want to put the pet in a situation where they may get in trouble as people walk through. OC Animal Care worked with CEO Risk Management on signage development. People still place their hands in kennels, despite signage and reminders from volunteers. Staff is on site to monitor if dogs look stressed.

Committee Member Feinberg asked if dogs are being moved around after viewing. Interim Director Schmidt replied that it is their kennel unless behavior changes. Team is assessing, it is based on their needs.

Committee Member Feinberg asked if there is only a session on intake where the public can see available dogs. Interim Director Schmidt stated it is not necessarily on intake, long-stay dogs are highlighted. Staff assesses candidates. The kennel and shelter teams consider volunteer behavioral notes. It is a very thorough process.

Committee Member Feinberg asked if adoptable dogs are only in a certain section. Interim Director Schmidt replied that not every adoptable is in that section. Behavior-wavier dogs won't necessarily be there. Buildings 2,3, and 4 are available for walkthrough. The public walks on the sidewalks. Stanchions, signage, and volunteers are on site to assist with questions. Manager Tran commented that all dogs are spay/neutered, vaccinated, and ready to go after a meet and greet.

Public Comments for Public Education Program Report

Speaker #1 inquired if County Counsel decided to turn off public comments. Manager Tran replied it is a collaboration. Speaker commented that the presentation talked about good intentions to build strong communications with the community, however they are preventing communication by turning off the comments. The same question is asked every three months. It is not collaborative. Social media is powerful, and the community should be able to collaborate. It is a disservice. Free or affordable microchipping should be offered to the community to back up statements. It is a good way to keep animals out of the shelter. Believes adoption promotions devalues the animals. Heard horrific stories of animal abuse. Suggests adopters to pay in on food instead.

Speaker #2 inquired if we pay for a social media employee. Commented that 60% of people are coming from the website since the shelter doors are closed. Stated that it makes sense that 85% of employee are administrative staff. All the time and effort put into events and adopting one dog here and there is overcomplicating matters. Dogs are being euthanized at an alarming rate. Open the doors and let the public in. Report states we have a lot of volunteers, have one at every kennel advising not to put fingers in cages. The Mission Viejo and Irvine shelter do not have this issue, maybe it's just this shelter. These reports are great, but they don't solve the issues we have.

Speaker #3 commented that Littles on the Lawn needs to be cancelled and the public needs to view small dog playgroups. Does not agree with weekday afternoons during work hours and after playgroups. One dog got adopted and returned. It was then shipped to Idaho. That is not public adoption. Was told that there were slim pickings of dogs available. Interested dogs would not be available for appointments due to prior appointments. Overheard other people say the same. Appointment system needs to be changed. There are 170 available dogs with less than a fourth being available for viewing outdoors. There is no open communication. This relates to the micromanagement of visitors and citizens.

Chairperson Kane commented that she envisioned Little on the Lawns as a small dog playgroup. Manager Pantoja replied that TLC program graduates play with each other and are monitored by staff and volunteers. A play pen is available for the public to play with adoptable dogs. Two canopies and air misters are set up. If it is too hot, the event would be moved indoors and replicated.

Chairperson Kane asked if there is any chance of this happening with the big dogs. Interim Director Schmidt stated they will be looking at other options continuously, including enrichment opportunities.

Committee Member Feinberg asked Sandy if there is cover in 90-degree weather. Manager Pantoja stated OCAC has two canopies and a tree with shade. If it's hot, it would be hosted inside. Interim Director Schmidt added that the temperature is monitored by the same gauges used by the field service team. There are misters with fans as well. Manager Pantoja added OCAC has a doggy pool.

Speaker #4 asked what the point of only being open for 5 hours is if in those 5 hours you pick which animals to show and not all the buildings are open. There are animals without walks or socialization. Dogs do not get seen. Guesses that OC Animal Care will say that these programs will not work. OC Animal Care ignores the fact that it's during the day when people must be at work. Wednesday evening, when people are out of work, makes more sense. The website is slightly changed, why not check for microchips? At least 8 dogs were returned last week. Did you know the return rate? Interim Director Schmidt replied that she did not know the return rate and inquired if the speaker knew how many animals were adopted out.

Speaker advised it's a high statistic and that they care about the returned animals. The concierge program is not working. Why is it that it's just this shelter that's worried about dog bites? Why not just open the shelter as in 2019? Everyone, including taxpayers, want this except a few people.

Chairperson Kane advised they put stanchions up to prevent bites. Premise is that people in the kennel buildings will mitigate this. Would like to see OC Animal Care open but does not have any say.

It was moved by Committee Member Dr. Malo, seconded by Committee Member Thomas.

Ayes: 4

Nays: 0

Motion passed

2. Foster Program Report – Sandy Pantoja, Community Outreach Manager

There was a total of 571 animals in the foster program. Events included two foster showers and a foster staff member meeting featuring Q&As with registered veterinary technicians and bottle-feeding demonstrations. This quarter, the first 25 families to sign up received a foster starter kit sponsored by 4th District Supervisor Chaffee. The kit included a pet carrier and essential items. OCAC continued Kitten Club which provides bottle-feeding and information to foster caretakers. Continued Foster Coffee to provide feedback and ideas. Launched dog foster program and trainings.

Chairperson Kane inquired if OC Animal Care is getting a lot of dog fosters. Manager Pantoja commented there have been around 30 since its launch. Flyers are provided online and promoted via social medias and at stores/businesses.

Committee Member Thomas inquired if this program was launched to help get the big dogs out of the shelter. Interim Director Schmidt confirmed.

Public Comments for Foster Program Report

None.

It was moved by Committee Member Dr. Malo, seconded by Committee Member Thomas.

Ayes: 4

Nays: 0

Motion passed

3. Volunteer Program Report – Sandy Pantoja, Community Outreach Manager

OCAC continued its onboarding of volunteers. This quarter, 213 volunteers provided over 6,000 hours to the shelter – Over 4,000 hours from dog volunteers and over 1,000 hours from cat volunteers. 49 new volunteers were onboarded to the shelter. Events included the monthly coffee with the volunteer, volunteer roundtable, and the annual volunteer appreciation. The report also highlighted volunteers of the month who have gone above and beyond to support the shelter. Chairperson Kane commented that she greatly appreciates the volunteers.

Public Comments for Public Education Program Report

Speaker #1 asked what could be done to get more volunteers at OC Animal Care. You have influence. What can we do to get more volunteers? We would be able to show more animals and animals like the interaction. Who would be in charge to get more volunteers? Committee Member Thomas inquired if the speaker volunteered at this shelter. Many people don't know that there are many jobs for volunteers such as washing and cleaning kennels. Not everyone wants to do the dirty work. Speaker stated there is a back log of 200 potential volunteers. Do we need more informational sessions or training?

Chairperson Kane commented that she has worked with volunteers for a while and a lot of people tend to disappear after finding out what's involved. Speaker stated that 200 applications cannot be processed—Do we need more administration people? Committee Member Thomas commented that there is perhaps not enough absorption. Speaker wants to know what the community can do to help.

It was moved by Committee Member Dr. Malo, seconded by Committee Member Feinberg.

Ayes: 4

Nays: 0

Motion passed

4. Adoption Partner Program Report – Sandy Pantoja, Community Outreach Manager

This report summarized OC Animal Care's adoption partner roundtable discussing TLC pages, rescue track, and animal transports for over 37 dogs out of the shelter. Included updates on rescue track, a webpage page introduced in 2017. It is a tool and live page for rescue partners to have 24/7 access to animals. A login is needed to access animal behavioral and medical information including x-rays. OCAC added the TLC and foster program to promote to foster parents. Report highlighted the success story of Major, a young German Shepherd who found a foster home.

Public Comments for Adoption Partner Program

Speaker #1 attended the rescue partner meeting and was alarmed that there were no large dog rescues present. Looking at the report, OC Animal Care relies on rescues, however no large rescue groups were there. How do we repair and form those bonds with rescue groups in the community? Adoption partner specialist Tammy Osborn replied that everyone OCAC partners with was invited. Speaker asked how we could get those groups involved. Is that something we can focus on in the next meeting? For feedback, suggests using the hour for groups carefully because it doesn't feel like anything was accomplished.

Speaker #2 asked if animals are euthanized if they're not taken in by rescues. Was involved in a situation where a couple of kittens positive with ringworm were on the list to be euthanized. The speaker contacted over 18 rescues and one rescue responded. Had they not, those kittens would've been euthanized despite it being a treatable disease. We're extremely dependent on rescues.

Speaker #3 stated it's nice to see staff members giving their own reports. Has never seen an organization work so hard to stifle the public, subdue their employees, and to be less than transparent on everything. To the point where comments are turned off and emails are responded with template answers most likely written by someone other than the sender. Pathetic to come down to such micromanaging.

It was moved by Committee Member Dr. Malo, seconded by Committee Member Thomas.

Ayes: 4

Nays: 0

Motion passed

5. Director's Report – Monica Schmidt, Interim Director

This report summarized OC Animal Care's All Summer Long programming: July adoption promotions included 2 for 1 kitten adoptions, rat adoption promotions, and large dog promotions. Copies of flyers are all available online at the website in different languages. Summer Staycation allows for dogs to get a break from shelter life and for OC Animal Care to learn more about that specific animal in different environments. Helps the shelter make great matches. Received positive feedback from dog foster. Kennel Connection allows visitors to view pets right in their kennels. Signage and stanchions are in place, and it occurs every Wednesday and

Saturday. Stakeholders advised for weekday afternoons to provide more transportation options for seniors. Saturdays are naturally busier with walk-in traffic. The hours of 2-4:30 pm accommodate last minute meet and greets. OC Animal care is evaluating the pilot program by keeping track of adoptions, staff input, and sign-in sheets. The program covers cats and dogs and there are available times to accommodate same day meet and greets. Assessing for bottlenecks and areas to tweak/expand. Little on the Lawn features graduates of the TLC Program. Graduation-themed event showcases dogs in a playgroup style. Interested adopters get meet and greet opportunities with the dogs. On Sundays, Sittin with Kittens, in conjunction with foster families, feature playpens with kittens. There is no need for appointments. It is the three-year anniversary of Pet Food Pantry. At intake, families looking to owner surrender due to affordability are offered immediate resources such as food and are advised of OCAC's monthly food pantry. Pooches on the Patio takes place on Sunday mornings. Special highlight to volunteers Ann and Tim for grooming our animals and helping them feel good.

The report further introduces Manager Frank Foran. Manager Foran has been in the animal welfare industry for around 13 years and OC Animal Care is the fourth shelter he has worked for in two different states. Manager Foran oversaw animal care, admissions, foster, and rescue divisions. He is also a former Animal Control Officer. Manager Foran oversees kennel operations and is trying to dive in and see where OC Animal Care could improve. Focusing on the general health and stress of the population, shade cloth has been provided to act as a physical barrier that limits negative stimuli. Has initiated programs with volunteers such as "Click for Quiet" and is revamping cleaning processes. Wants to build up enrichment programs with volunteers.

Chairperson Kane asked if OC Animal Care will have large dog play groups. Manager Foran replied that they are looking at different options to assess the best training options for staff and format for the dogs.

Committee Member Vasila Ahmad commented that she appreciates the pilot programs and that it is nice to meet everyone. She is excited to hear about the progress made here.

Public Comments for Director's Report

Speaker #1 commented that the second quarter statistics are still not on the website. Every other shelter in Southern California has theirs up. Comes down to having a clean, consistent database. It takes a lot of back and forth to clear up database issues, but if OCAC had the database clean in the first place, they would be able to put those stats out two days after the end of the quarter. If the database is good, statistics pop out immediately. Kennel connection is 5 hours a week with 37 kennels. There are 172 dogs available as of a few minutes ago, 160/172 are large dogs, so 37/160 or 23% of large dogs are available during kennel connection. 77% not visible during Kennel Connection. The problem isn't that they aren't good programs, it's that they don't scale. Is this providing a solution at scale for the problem of adopting a lot of animals out? Same for Pooches on the Patio -- It's not at a sufficient scale for solving the problem of adopting out the number of dogs received per year. Statistically, Pooches on the Patio tentatively shows less than one additional net dog adoption per week.

Speaker #2 commented she appreciates Pet Food Pantry and wants to figure out how we can double it. Foster family involvement in kitten program is a good idea. Many people believe in opening the shelter without

appointments. If bites and/or overstimulation are the reasons, OCAC must either have no appointments or be completely open. Risks still exist. Saw a clip of Interim Director Schmidt stating adoption rate is in the 90s for years, which is not true. Why change the appointment system if the previous adoption rate was in the 90s? A lot of other shelters are open. If claims of safety and over-stimulation are true, then there shouldn't be any open appointments. Does risk end at 4:30pm? Will keep calling on this until OCAC is open to the public. Can't validate excuse as there is no data available to support the position that the community is safer, or the animals are better off. What about the cats and small animals that come in? It's discouraging. Members of the community want to get engaged but can't.

Speaker #3 commented that in 2019 former shelter director Kaviani removed barriers to adoption including adopting dogs with behavioral problems. Received many emails from shelter workers and a volunteer that dog bites were going up under Kaviani. The family of bitten child reached out and Kaviani himself was bitten by the dog that was eventually euthanized. Was also in contact with a former employee that was mauled by a dog. She was traumatized and subsequently moved. Speaker worked with a CBS producer to get a story on OCAC. In 2019, CBS released an episode of Goldstein Investigation "Local Animal Shelter Isn't Telling All About Some Dangerous Dogs Up for Adoption." After the episode, attorneys advertised to have people bit at OCAC to contact them. Became a huge liability issue. Public safety matters.

Speaker #4 commented that it is known that Wednesdays have overlap of staffing. However, prior to COVID, the shelter was open for adoptions on Wednesdays until 7pm as other shelters are now. Why is the shelter open for customer service until 7pm, but adoptions until 5pm? If events are on Wednesday, the whole point would be to have adoptions later in the day when people will be off work. You won't be getting a lot of people unless you move it. With this facility that was designed as a large park and for events, why isn't OCAC reinstating pet fair on campus like before the pandemic? That would get people in. Appreciates the instituted programs but looking at the strategic plan and the bigger picture, does not understand why adoptions are stopped at 5pm.

Speaker #5 wanted clarification with the dogs kept outside the kennels. What was the reasoning and why weren't they allowed access to air-conditioning when we pay \$35 million to the facility? Formerly volunteered at the old shelter and knows how dogs are without air conditioning. Expected air conditioning would be used during the summer with this new facility. How can we as the public know that the dogs will be kept safe during the summer and have access to air conditioning?

Speaker #6 asked what OC Animal Care does for Pet Food Pantry. Knows OCAC provides the location but was advised volunteers do everything and bring the food. Committee Member Thomas commented that Manager Pantoja takes the lead on Pet Food Pantry and communicates with organizations. They also drive to pick up food to those who will donate.

Speaker reiterated that Interim Director Schmidt stated Wednesday was picked because of senior individuals. Was curious if she believes people will go on public transport to pick up an animal? For the other programs, is it known how many people are signed up for the next one? If you open the shelter, you won't need all these programs. Manager Foran is fortunate press wasn't called when those dogs were left outside.

- Board Comments

Committee Member Feinberg stated that Committee Member Ahmad is a great policy advisor for the supervisor's office. She worked with her in Supervisor Bartlett's office. Committee Member Feinberg thanked the rescue community for their hard work in making animals top priority when it comes to care, social enrichment, and placement. Stated she read the Grand Jury report and had concerns. Contacted Spitzer's office explaining that County Counsel advised OCAC that TNR could be a violation of penal code 597. Received information that TNR could possibly be reinstated by adding a subsection to the penal code. This would be done on a state level. The state senator, assemblywoman, and Congress are aware of the situation.

Committee Member Feinberg stated she is the Government Affairs Director for the Laguna Hills Chamber of Commerce and knows a lot of elected officials. Commented that she is equally passionate and frustrated. Stated she is trying to do her best to make sure issues are being addressed. Wants Michael's data agendized for an upcoming meeting and believes the committee needs to know more about the statistics. Struggled with the website and wondered how other people are struggling with trying to adopt a dog. When the Grand Jury report came out, Committee Member Feinberg contacted four mayors, the assemblywoman/senator, and staff. All contract cities must respond to this report by a certain time. Urged the public that they need to contact their councilperson as they're eager to hear what the public wants to say. Encouraged to check contract city agendas and attend city council meetings. A lot of council people do not know what they are paying for. Will continue to work hard to defend defenseless animals.

Chairperson Kane commented that she has been in contact with Supervisor Wagner for a while. Wagner's been asking good questions and is knowledgeable about what is going on. Her job is to both support the shelter and send reports to Supervisor Wagner. She does pass on information.

Committee Member Ahmad commented that she is excited to be a part of this committee. She looks forward to working with OC Animal Care staff, committee partners, and volunteers.

- Adjourn the meeting at 1:40 pm

Next meeting is October 25, 2023



OC ANIMAL CARE
COMMUNITY OUTREACH COMMITTEE
ORANGE COUNTY, CALIFORNIA



Wednesday, October 25, 2023

Staff Report

DEPARTMENT: Administration

PREPARED BY: Hyejin Park, Administrative Assistant

STAFF REPORT SUMMARY: Pursuant to the bylaws of the OC Animal Care Outreach Committee (Article 5, Section 1). Regular meetings shall be held on a quarterly basis and shall be fixed on the first month of each quarter January, April, July, and October on the fourth Wednesday at 11:30 a.m., unless a majority of the Committee members determine that an alternate fixed meeting day and time within the designated months is required to maximize member attendance.

To that end, the 2024 OC Animal Care Outreach Committee Meetings are scheduled for:

- January 24, 2024
- April 24, 2024
- July 24, 2024
- October 23, 2024

RECOMMENDATION: Committee approves meeting calendar.



Community Outreach Committee Report

October 25, 2023



Staff Report Summary:

Highlights and Updates for following:

- Public Education Program
- Foster Program
- Volunteer Program
- Adoption Partner Program



Public Education Program

Our Public Education Program is about building strong connections with the community we serve. Through sharing valuable information on disaster preparedness, proper pet care, and responsible ownership, we aim to empower our community members. We're committed to providing essential resources, attending events, and keeping our community informed through our website, digital media and traditional media. From shelter announcements and education to adoption, community outreach, and animal safety, we're here to make a positive impact together.

July was filled with celebrations and hot weather. Loud fireworks, gatherings, and unfamiliar experiences causes stress and increases the risk of pets getting scared and then possibly becoming lost. During this time, we reminded pet owners how it's important to implement essential safety tips to ensure the well-being of our furry friends during the Fourth of July holiday.

OC Animal Care

Firework Pet Safety Tips

July 4th is one of the highest intake days for animal shelters. Follow these tips to ensure a safe and happy holiday for you and your pet!

- Bring Your Pets Inside**
The loud noises and flash of the fireworks can cause your pets to get scared and run away. Don't bring your pet along to a fireworks display, they will find it traumatic and become stressed.
- Microchip & ID Your Pets**
Make sure your pet has visible ID tags and a microchip with updated information. If your pet is lost during the festivities, someone will be able to contact you if they find your missing pet.
- Provide a Safe & Secure Space**
Have a space designated for your pet such as a quiet room or crate. Provide them with treats, toys such as a Kong to help keep them busy and distracted. Playing calming music or keeping the T.V. on can also help cancel out the loud noises.
- Exercise Early in the Day**
Walk and play with your pet to tire them out before the fireworks begin to help offset stress and avoid accidents while walking before and after festivities, watch out for leftover fireworks debris.

For more pet safety tips, visit www.ocpetinfo.com/edu/info/july

OC Animal Care

Celebrate Pet Safety this 4th of July!

Are you having people over? Be aware of these party hazards that can be harmful to your pets!

1. Keep alcohol and party foods out of paws reach!
2. Keep charcoal, fireworks, sparklers and glow-sticks away from curious pets.
3. Keep toxic chemicals away from pets such as insecticides, insect repellents and sunscreen.
4. Establish boundaries and monitor the grill at all times.
5. Watch out for leftover party favors and decorations that your pet may find.

For more tips, visit www.ocpetinfo.com/edu/info/july

KFI helped us share the important information and we were able to highlight adoptable dogs, Jordan, Jeanie and Lewis, in their Fourth of July best on their social media platform.



The Fourth of July is when the shelter sees a large influx in stray dogs. This year, with the holiday falling on a Tuesday, OC Animal Care saw an increase in stray dogs arriving at the shelter over the weekend, leading up to the holiday. From Saturday, July 1, and through the holiday, 57 dogs came into the shelter as strays.

KTLA, LA Times, and the OC Register helped us spread the word on how people can look for their lost pet and what to do if they find a lost pet during this time, which included:

1. Checking the Lost & Found page on the website for those in our jurisdiction
2. Searching the neighborhood thoroughly, including neighborhood Facebook Groups and Nextdoor
3. Contacting local veterinarian offices
4. Putting photos up wherever you can, with a description of your pet

Through the hard work and dedication of our team here at OC Animal Care, Shadow, a beagle that went missing during July 4th celebrations is just one of many dogs that the shelter has been able to reunite with their family.





Three adoptable dogs, Raja, Kovu, and Jimmy, were showcased on Kacey's Cause, a pet adoption segment on KTLA's weekend morning news.



In print, the OC Register featured Pia, a two-year-old, devoted cat mom who was brought into the shelter with her adorable litter of nine precious kittens, as Pet of the Week.





July wrapped with the launch of pilot summer programs – Kennel Connection, Littles on the Lawn, and Sittin' with Kittens.



A special Littles on the Lawn adoption event was hosted on Wednesday, August 23. Earlier in the month, OC Animal Care responded to a parking lot where multiple dogs were confined in an unattended vehicle.

Upon arrival, the Animal Care Officer immediately conducted a thorough investigation into the incident details and assessed the situation, including the substandard living conditions of the dogs and the high temperatures inside the vehicle in which they were confined. For the safety and welfare of the animals, the decision was made to remove all 14 dogs and transport them to OC Animal Care for emergency veterinary care.





Once at the shelter, the dogs and puppies received immediate medical attention from the shelter's veterinary team. A thorough examination was completed for each pet, and an individualized treatment plan was developed for each dog.

Thanks to the dedicated efforts of the OC Animal Care team, the rescued dogs, primarily Terrier, Chihuahua, and Pomeranian mixes, completed their medical treatments, including spay/neuter, vaccinations, as well as microchipping and were featured at a special Littles on the Lawn and found forever homes!



Throughout the summer months, we shared information on how to keep pet safe during the extreme heat.

Pet owners should never leave pets unattended in a vehicle, even with the windows cracked, as it only takes a few minutes for the temperature inside a car to become dangerous to pets. At 80 degrees outside, the temperature inside a car can soar to 104 degrees after just 10 minutes and 114 degrees after 30 minutes, putting pets at risk.

Additional hot weather safety tips included precautions for exercising pets during hot weather, a reminder to always provide fresh water and shade, and signs of heatstroke.





Hot Weather Pet Safety Tips

Never Leave Your Pet in the Car
Never leave your pet alone in a vehicle, even with the windows cracked. It only takes a few minutes for the temperature inside to reach 100 degrees. If you feel an animal in a hot car, report to the sheriff at call 911.

Watch out for Hot Pavement
Don't leave your pet standing on the hot pavement and keep walks to a minimum. Remember, if it's too hot for bare feet, it's too hot for bare paws!

Always Provide Water & Shade
Bring your pet inside during the hot day and let them rest in a cool part of the house. Be sensitive to the needs of older, obese or short-nosed dogs who are less tolerant of the heat and should be kept indoors in air conditioning as much as possible.

Limit Exercise
Limit dog walks and exercise on hot days. Don't let playful pets overheat themselves in extremely warm weather. Exercise in the early morning and late evening to avoid the heat.

Watch for Signs of Heatstroke
Excessive panting, excessive drooling, high heart rate, a swollen gum, vomiting, weakness, high body temperature, weakness and diarrhea. If your pet is experiencing these symptoms, contact your vet immediately.

For more pet safety tips, visit www.ocpetinfo.com



It's Hot Outside!

Take extra precautions when exercising with your pet!

- Exercise at dawn or dusk**
Plan activities in the early morning and late evening to avoid the hottest part of the day.
- Watch out for hot pavement**
If it's too hot for bare feet, it's too hot for paws!
- Be aware of special needs**
Older, obese or short-nosed dogs are less tolerant of the heat and should be kept indoors in air conditioning as much as possible.
- Take a break**
Be sure your pet has frequent access to fresh water and shade to keep them cool and hydrated.
- Use pet shoes**
Protect your pet's paws when going outside for a walk in warmer weather.

For more tips, visit www.ocpetinfo.com/edu/prepare/weather

Shortly after a heat wave, Southern California received warning that Tropical Storm Hilary was on its way, and we reminded pet owners to include furry friends in emergency preparations. From a pet-friendly kit to evacuation routes, here were things to consider when preparing pets for an emergency:

- Develop an evacuation plan that includes at least two different evacuation routes.
- To limit a pet's stress, make sure your pets are trained to enter a crate or cage comfortably.
- Maintain a go bag for each pet that includes vaccination and other important medical records, medications, food, and essential supplies that your animals need for daily care, etc.



OC Animal Care



CREATE AN EMERGENCY CONTACT LIST

Where will you take your large or small animals during a disaster? Create an emergency contact list and include the address, telephone number and driving instructions for each contact.

FACILITY: STREET ADDRESS: CITY: STATE: PHONE #: EMAIL: DIRECTIONS:	FACILITY: STREET ADDRESS: CITY: STATE: PHONE #: EMAIL: DIRECTIONS:
FACILITY: STREET ADDRESS: CITY: STATE: PHONE #: EMAIL: DIRECTIONS:	FACILITY: STREET ADDRESS: CITY: STATE: PHONE #: EMAIL: DIRECTIONS:

IMPORTANT PHONE NUMBERS:

PERSONAL CONTACT FOR LARGE ANIMAL TRANSPORT #1:
PERSONAL CONTACT FOR LARGE ANIMAL TRANSPORT #2:
LARGE ANIMAL VETERINARIAN:
POLICE/SHERIFF (DIAL 911 FOR EMERGENCIES):
ANIMAL CONTROL:

For more disaster preparedness information, visit: ocpetinfo.com and subscribe to AlertOC to stay informed of emergencies in Orange County.

OC Animal Care



Amid the rain, three adoptable dogs – Gambit, Annie, and Daisy May - were featured on KTLA.

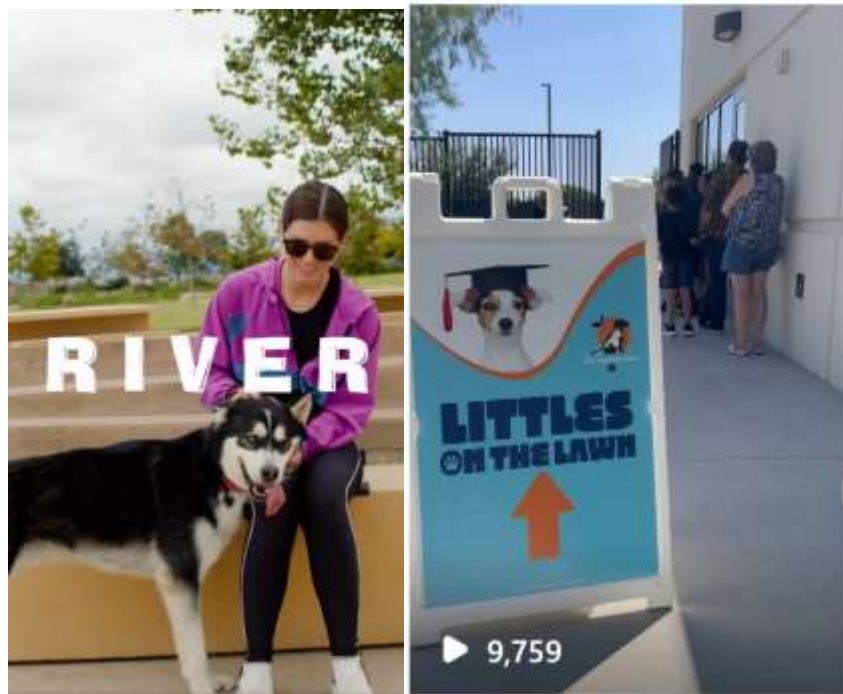




In print, the OC Register featured Humphreys. Humphreys had been at the shelter for over a year, and throughout his stay, he transformed into a true gentleman.



On social media, our top performing videos were a highlight Instagram Reel of the special Littles on the Lawn, and a video of River, a long-stay dog, created by one of our talented volunteers.





Social Media Statistics (July – September)

Facebook

- 235 new Likes
- Over 194,000 people viewed content on the Page
- 30,120 total followers

Instagram

- 263 new followers
- 26,922 people viewed content on the account
- 17,260 total followers

Adoption Promotions

From July through September, the adoption promotion was extended to waive fees for dogs 25+ pounds, and adopters were able to bring home 2 cats and/or kittens for the price of one.





Community Events and Partnerships



This quarter, Supervisor Chaffee sponsored cat, kitten, and rabbit adoptions. It was a very fun day because many families found their furry friends. During the adoption event our sweet Diana was adopted. Despite being visually impaired, Diana was always in high spirits. Her sweetness won hearts instantly. When her adopter crossed paths with her, an instant connection was felt, confirming that she was a perfect match for him.



We had the pleasure of continuing to attend more community events such as:

Events	Adoptions
Sketchers Adoption event	1
Malden Station Adoption event	2
Petco Kitten Adoption event	8



Additionally, we hosted 4 Katy Cares and Heroes in Animal Care presentations in addition to numerous school projects, fundraisers, and outreach activities.



We also participate in NBC's Clear the Shelters Month in August. It was a month-long adoption promotion. On August 26, we celebrated with a very special edition of Pooches on the Patio, Littles on the Lawn and Kennel Connection. During that day, all adoption fees were waived for dogs at the event and 2-for-1 adoption fees for cats. Our shelter also had the opportunity to partner with Berkeley Humane to successfully place 28 kittens as part of the Clear the Shelters campaign.





September is Emergency preparedness Month and our team attended multiple events, connecting with attendees to highlight the importance of microchipping and pet tags. As a bonus, we created FREE pet tags and offered insights on assembling a handy pet go-bag. OC Animal Care was excited to be a part of the Fullerton Recreational Riders' General Meeting to share about the importance of equine preparedness in an event of a disaster.



Pooches on the Patio

Our adoptable dogs are showcased, at Pooches on the Patio, every Saturday rain or shine. This quarter, we had over 25 large dog adoptions. Through this program, potential adopters see our adoptable dogs' large and loveable personalities in an open space environment. Each week, volunteers sign up to participate and their contribution to this weekly adoption event has aided in its success. They are an extension of our diligent shelter team as they meet with potential adopters, show our shelter dogs, and provide support for the adoption process.



We also participated in the following community events during this quarter:

<u>Date</u>	<u>Event</u>	<u>Location</u>
07/01/23	Sketchers Adoption Event	Santa Ana
07/04/23	Yankee Doodle Dog Show	Anaheim Hills
07/07/23	OC Parks Sunset Cinema	Anaheim
07/08/23	Pet Food Pantry	OC Animal Care Shelter
07/08/23	Pooches on the Patio	OC Animal Care Shelter
07/15/23	Malden Station Adoption Event	Fullerton
07/19/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
07/20/23	Concerts in the Park	Fountain Valley
07/22/23	Pooches on the Patio	OC Animal Care Shelter
07/22/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
07/27/23	Concerts in the Park	Fountain Valley
07/29/23	Pooches on the Patio	OC Animal Care Shelter
07/29/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
08/01/23	National Night Out	Fullerton



OC Animal Care



08/01/23	National Night Out	Huntington Beach
08/01/23	National Night Out	Placentia
08/01/23	National Night Out	Orange
08/01/23	National Night Out	Villa Park
08/02/23	National Night Out	Yorba Linda
08/02/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
08/05/23	Kittens, Cats, and Rabbits Adoption Event	OC Animal Care Shelter
08/05/23	Pooches on the Patio	OC Animal Care Shelter
08/05/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
08/09/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
08/12/23	Pet Food Pantry	OC Animal Care Shelter
08/14/23	Katy Cares	Huntington Beach
08/16/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
08/18/23	OC Parks Sunset Cinema	Laguna Niguel
08/19/23	Pooches on the Patio	OC Animal Care Shelter
08/19/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
08/22/23	Saddle Back College Resource Fair	Mission Viejo
08/23/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
08/26/23	Petco Kitten Adoption Event	Orange
08/26/23	Pooches on the Patio	OC Animal Care Shelter
08/26/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
08/30/23	Fullerton College Resource Fair	Fullerton
08/30/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter
09/02/23	Pooches on the Patio	OC Animal Care Shelter
09/02/23	Littles on the Lawn/Kennel Connection	OC Animal Care Shelter



OC Animal Care



09/07/23	Katy Cares	Irvine
09/09/23	Pet Food Pantry	OC Animal Care Shelter
09/09/23	Pooches on the Patio	OC Animal Care Shelter
09/09/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
09/09/23	Beautiful Minds	Anaheim
09/09/23	Tustin PD Open House	Tustin
09/13/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
09/14/23	Tax Audit Company Picnic	Fountain Valley
09/16/23	Fishing Derby	Buena Park
09/16/23	El Moderna Outreach Event	Orange
09/16/23	Pooches on the Patio	OC Animal Care Shelter
09/16/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
09/19/23	Fullerton Recreational Riders Event	Fullerton
09/20/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
09/23/23	Pooches on the Patio	OC Animal Care Shelter
09/23/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
09/27/23	SoCal Kids Story Time	Huntington Beach
09/27/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter
09/30/23	Supervisor Chaffee Community Bike Ride To Raise Awareness for Prostate Cancer	Placentia
09/30/23	Pooches on the Patio	OC Animal Care Shelter
09/30/23	Little's on the Lawn/Kennel Connection	OC Animal Care Shelter



Pet Food Pantry

The success of the Family Fur-st Pet Food Pantry not only lies in providing essential resources but also in fostering a sense of community. This past quarter, over 77 volunteers, from UCI, PIMCO, MMA and Boeing, contributed more than 308 hours to staging, directing traffic, giving great customer service to people in our community, taking stats, offering education opportunities, and handing out over 50,340 pounds of food to over 2,856 animals in need.



Foster Program

Animals are placed into foster homes for various reasons. They may be too young or too sick for adoption, they could be receiving treatment, or they need additional socialization. OC Animal Care's foster caretakers offer sanctuary for these animals in their homes, and provide around the clock care, comfort, and socialization until the pet is ready for adoption. They are specially selected by our veterinary staff for their health and temperament and just need a little personal attention and time before they are ready to make their adoption debut! The foster caretakers are a vital piece of the OC Animal Care family. This quarter, there has been a total of 766 animals in foster care. Our foster caretakers are saving lives!



Meow Mixer Foster Orientation

This quarter, the Foster Program hosted five Meow Mixer Foster Orientations. The event highlighted how our Foster Program works, what it takes to be a foster, how to care for your foster kittens, and our current Fosters sharing their testimonials to incoming fosters. Attendees will not only learn about the foster program, but they'll also receive bottle feeding training and can ask questions of our foster team.



Kitten Club

The Foster Team has designed this series of courses to give caregivers the essential information they need to help orphaned kittens thrive. It has been useful to both seasoned foster parents and those just getting started saving lives.

Kitten Club Lessons:

07/01/23: *Kitten Biology and how it relates to modern veterinary care with our Chief Veterinarian, DVM Jones as a special guest.*

08/05/23: Caring for kittens from birth to eight weeks (Bottle Feeding, Stimulating, Weaning, Litter Box Training, Bathing, etc.).

09/02/23: Caring for kittens from birth to eight weeks (Bottle Feeding, Stimulating, Weaning, Litter Box Training, Bathing, etc.).



Sittin' with Kittens

This weekly series launched on July 23 as a way for our fosters to sit alongside their foster kittens who have recently graduated from the program and are now made available for adoption. Who better to speak to the potential adopters about the kitten's quirks and personalities than our amazing foster caretakers! Since the launch of the series, we have had 62 adoptions from the event.





Coffee with Fosters

The Foster Program will be hosting the quarterly Coffee with Fosters on October 21. This is an excellent opportunity for fosters to meet the Foster Team and discuss program ideas & potential Foster Program enhancements.

Dog Foster

On June 24, OC Animal Care launched our Dog Foster Program! This initiative provides shelter pets a much-needed break from their routine by enjoying a "Stay-cation" in a foster parent's home. Our fosters complete an application and attend an in-person orientation to learn about the program. Once paired with a shelter pet based on preference and abilities, foster parents and their foster dog embark on their enriching journey together.

During this quarter, we held six Dog Foster Orientations with thirty-two participants registered, twenty-seven enjoyed their wonderful "Stay-cations," decompressing and unwinding in a loving environment and ten dogs adopted from foster homes. Currently, we have nine dogs in foster who are waiting for their forever home.

Meet Paris (A1770385), a fun-loving dog who arrived at OC Animal Care on June 14, 2022, as a stray. Paris embarked on her "stay-cation" on August 8, 2023, and has been having a blast with her four-legged foster brothers while she awaits for her forever home.



Volunteer Program

This report summarizes this quarter's activities for OC Animal Care's Volunteer Program and includes contribution hours, program enhancements/ opportunities, and volunteer participation. Volunteers contributed to exercising, grooming, handling, training/ socializing, and enriching available animals, as well as cleaning, laundry, socializing kittens in the nursery, and volunteering at our monthly Pet Food Pantry. Volunteers are also responsible for showing dogs at our weekly Pooches on the Patio event, as well as numerous offsite Adoption and Educational events.

This quarter 254 volunteers have provided 7,626 hours at the shelter.

- Dog volunteer hours: 5,665
- Cat volunteer hours: 1,559
- Event volunteer hours: 637



New Volunteers

This past quarter we are continuing onboarding new volunteers. We have been having monthly volunteer orientations and recruitments. This quarter we have brought on 68 volunteers, and they are in various stages of training and assimilation based on their areas of service.

Connecting with Volunteers

We maintain a strong connection with our community of over two hundred volunteers through a variety of ways. This includes online platforms, a revamped monthly newsletter, and in-person gatherings like the monthly Volunteer Coffee and quarterly Volunteer Roundtable. During these face-to-face events, volunteers have the opportunity to stay updated on the latest developments, receive trainings, share ideas, and engage with key team members, such as the Interim Director, Shelter Services Manager, Assistant Shelter Services Manager, Interim Shelter Programs Manager, Operations Manager, Community Outreach Team Manager, and Public Information Officer.

Volunteer of the Month

We continue to celebrate our volunteers' contributions by highlighting a dedicated Volunteer of the Month. Our Volunteers of the Month for this quarter are:





Adoption Partners Program

Through cooperative actions, the Adoption Partner Program seeks placement for animals which need rehabilitation or additional support to be successful in their forever home. This report also reviews steps being taken to increase and improve adoptions and communication between OC Animal Care and Adoption Partners.

Transports

In August we were put on alert for the Tropical Storm Hilary coming in. We immediately went to work to prepare to take in any pets that may be in need. To help open up space for pets that may be potentially coming in, we worked with the Greater Good Charities and Noble Friends Foundation For OC Animal Care, to transfer 69 of our available pets to multiple groups in Northern California. The pets were transported by flight from Hollywood Burbank Airport to rescue agencies around the San Francisco, Monterey, Palo Alto and Sacramento areas, among others. It is so wonderful when everyone works together to help animals find homes. Our staff loves these opportunities and readily volunteered to get to the shelter at dawn and load everyone on to multiple vehicles that took the pets from OC Animal Care to Burbank. This was a great opportunity for those dogs and cats to have a chance at a new life.





New Email Service

This quarter the Adoption Partner team started using GovDelivery for our email promotions of pets to our partners and networkers. This will replace the previous emails produced with Mailchimp. This resource will make it easier to promote our pets to those that may be willing to help us with placement and will allow us to easily send out notifications to our partners. This format still allows us to create emails with links to videos, medical histories and all the other information we have on the pets, so our partners have everything they need to see if the pet is a good fit for their organization.

**OC Animal Care**

**Medical pets
needing rescue!**

**** Needs Rescue by 9/18/23 ****
May be extended if condition improves.

Midget (A1834320)
Neutered Male, 6 years old
Yorkshire Terrier





Poor little Midget was left alone on the streets. He was found by a citizen who called us to pick him up. He is a tiny senior and has multiple medical concerns. He has a heart murmur and is currently excessively coughing and we are having to treat him with medication. His condition seems to be declining. Our veterinarian is concerned he may have pneumonia.

Our veterinary team feels Midget needs more advanced care than we can provide him and shelter





Partner Adoptions

This quarter, over 775 pets were placed with non-profit rescue groups, local veterinarians, or with partnered municipal and/or humane organizations. We sent out over 80 postings to our partners and networkers asking for assistance with our special needs pets. Our amazing partners continue to be a big part of our success in placing hard to adopt pets.



Shelter Medical Pets Program

We continue to use the Shelter Medical Pets Program to help injured pets that come into OC Animal Care. We continue to reach out to veterinarians and welcome their interest in participating. This quarter, eleven pets received outside medical treatment, and the estimated cost for care of those pets was \$14,000.

With the help of the Noble Friends Foundation for OC Animal Care, private donations, and our wonderful participating surgeons who have given us generous discounts on surgeries, we have been able to help these pets get the specialized care they needed to increase their adoptability.

Tanji	Multiple Injuries from car
Kai	FHO
Sirena	femur fracture
Summer	both hind legs fractured
Jake	femur fracture
Juliet	Multiple pellets/tail fracture
Jerry	severely fractured leg
Earl	severely fractured leg
Rocky	fractured leg
Ramsey	severely fractured leg/lux hip
Teddy	severe leg wound



Before Surgery



After Surgery

Ramsey is one of our adorable kittens that came in with a terrible fracture to her hind leg. We never know what causes these injuries as tiny kittens seem to be able to get into all kinds of trouble from car engines to reclining chairs. What is amazing is how our partner surgeons can repair the fractures on kittens that weigh only 2-3 pounds. We are so happy these skilled professionals and their staff love animals as much as we do and will put forward great efforts to help them.

Success Story



We love receiving updates from our partners that show the pet they adopted from us living their best life in the home they picked for them. We know our partners have the highest standards when placing pets into their forever homes. This beautiful senior is now known as Coco. Her owner never came for her, and she did not have any adoption appointments, so the rescue came right down to



get her and help open up a kennel for another dog. We love rescues that are ready to jump in and help. Coco was lucky enough to find a family that did not care about age and loved her as she was. We wish Coco the best in her new life.



We have an exciting update to share about Neddles, a former shelter rabbit who has had quite the journey! Despite being found at the happiest place on earth, life as a stray wasn't easy for him. After arriving at our shelter, our dedicated team noticed his health issues, including lichenification of both ears, alopecia, a dirty coat, and eye discharge. With treatment and eye repair surgery, Neddles started feeling much better!

Neddles then embarked on a journey to find his happily ever after. He was initially transferred to a local herpetology group, who helped him find a temporary home at Tanaka Farms. From there, our friends at Tanaka Farms worked their magic and helped Neddles find his forever loving home!

Recommended Action: The Committee receives and files the report.