



# AGENDA

## OC ANIMAL CARE COMMUNITY OUTREACH COMMITTEE ORANGE COUNTY, CALIFORNIA



*Wednesday, July 26, 2023, at 11:30 a.m.*

OC Animal Care  
Learning & Training Center, First Floor  
1630 Victory Road  
Tustin, CA 92782

**Kim Kane**  
Chair  
Third District

**Dr. Leslie Malo**  
Vice Chair  
First District

**Danielle Thomas**  
Committee Member  
Fourth District

**Vasila Ahmad**  
Committee Member  
Second District

**Sheri Feinberg**  
Committee Member  
Fifth District

The Orange County Animal Care Community Outreach Committee welcomes you to this meeting. This agenda contains a brief general description of each item to be considered. The Committee encourages your participation. If you wish to speak on an item contained in the agenda, please complete a Speaker Form identifying the item(s) and return the form to the Clerk of the Committee prior to the item you wish to speak on being called. If you wish to speak on a matter which does not appear on the agenda, you may do so during the Public Comment period. Except as otherwise provided by law, no action shall be taken on any item not appearing on the agenda. When addressing the Committee, please state your name, or a pseudonym if you do not wish to give your name, prior to providing your comments.

In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting must notify OC Animal Care at least 24 hours prior to the meeting at (714) 796-0212.

*All supporting documentation is available for public review at OC Animal Care 1630 Victory Road, Tustin, CA 92782 during regular business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday  
[www.ocpetinfo.com/get-involved/community-outreach-committee](http://www.ocpetinfo.com/get-involved/community-outreach-committee)*



# AGENDA

## ANIMAL CARE COMMUNITY OUTREACH COMMITTEE ORANGE COUNTY, CALIFORNIA



*Wednesday, July 26, 2023  
11:30 a.m.*

Learning & Training Center, First Floor  
OC Animal Care  
1630 Victory Road  
Tustin, CA 92782

I. Call to Order

II. Roll Call of Members

Kim Kane, Chair, 3<sup>rd</sup> District  
Dr. Leslie Malo, Vice Chair, 1<sup>st</sup> District  
Vasila Ahmad, Committee Member, 2<sup>nd</sup> District  
Danielle Thomas, Committee Member, 4<sup>th</sup> District  
Sheri Feinberg, Committee Member, 5<sup>th</sup> District

III. Public Comment

At this time, members of the public may address the Committee regarding any items within the subject matter jurisdiction of the Committee provided that no action will be taken on any items not on the agenda, unless authorized by law. Comments shall be limited to three (3) minutes per person, unless different time limits are set by the Chairperson, subject to the approval of the Committee.

IV. Minutes

Regular Meeting, April 26, 2023

Recommended Action: Committee approve the minutes of the April 26, 2023, regular meeting.

V. Regular Business

1. Public Education Program Report

This report summarizes the OC Animal Care Public Education Program, which includes Community Outreach, Public Awareness, Shelter and Community Events and Program Updates.

# AGENDA

## 2. Foster Program Report

This report summarizes the second quarter for OC Animal Care's Foster Program.

Recommended Action: Committee receives and files the report.

## 3. Volunteer Program Report

This report summarizes the second quarter activities for OC Animal Care's Volunteer Program.

Recommended Action: Committee receives and files the report.

## 4. Adoption Partner Program Report

This report summarizes the OC Animal Care Rescue/Adoption Partner program. Through cooperative actions, the Adoption Partner program places injured and un-adoptable animals with organizations that specialize in their rehabilitation and placement. This report also reviews steps being taken to increase and improve adoptions and communication between OC Animal Care and Adoption Partners.

Recommended Action: Committee receives and files the report.

## 5. Interim Director's Update

OC Animal Care Interim Director, Monica Schmidt, will provide information on the shelter, recent news, events, and facility updates.

Recommended Action: No action necessary.

## VI. Board Comments

## VII. Adjournment

The next regular meeting will be October 25, 2023, at 11:30 a.m., in the Learning & Training Center Room 100 located at 1630 Victory Rd. Tustin CA 92782.



# SUMMARY ACTION MINUTES

## ANIMAL CARE COMMUNITY OUTREACH COMMITTEE

### ORANGE COUNTY, CALIFORNIA



Wednesday, April 26, 2023  
11:30 a.m.

Learning & Training Center Room 100  
OC Animal Care  
1630 Victory Road, Tustin, CA 92782

- Call to Order

The meeting of the OC Animal Care Community Outreach Committee was called to order at 11:30 a.m. in the Learning and Training Room located at 1630 Victory Road, Tustin, CA 92782.

- Roll Call of Members

Present: Dr. Leslie Malo, Committee Member, 1<sup>st</sup> District

Kim Kane, Committee Member, 3<sup>rd</sup> District

Danielle Thomas, Committee Member, 4<sup>th</sup> District

Sheri Feinberg, Committee Member, 5<sup>th</sup> District

Absent: Peter Amundson, Committee Member, 2<sup>nd</sup> District

Staff Present: Andi Bernard, Director; Monica Schmidt, Assistant Director; Sandy Pantoja, Community Outreach Manager; Jackie Tran, Public Information Officer; James Steinmann, Attorney, County Counsel

Clerks: Jamie Ross and Hyejin Park

- Public Comments

At this time, members of the public may address the Committee regarding any topic within the subject matter jurisdiction of the Committee provided that no action will be taken on any items not on the agenda, unless authorized by law. Comments shall be limited to three (3) minutes per person unless different time limits are set by the Chairperson subject to the approval of the Committee. The Clerk will run the timer and announce when time is expired.

**Speaker #1** commented that they are experienced with data analysis and prepared reports based on data obtained from public record requests. OCAC is handling fewer animals, however its performance is worse. Adoptions should be streamlined by allowing the public to view dog kennels, focusing on behavioral issues, and improving socialization via playgroups. Poor performance costs more. Programs should be scaled. Pooches on the Patio and staff Pack Walks do not cover enough dogs or socialize dogs properly. Reports based on data from 2022. Predicts additional intakes in 2023.

**Speaker #2** commented that they appreciate OCAC's assistance and response to an apartment-fire victim and approximately 10 cats. The owner attempted to contact different agencies for over 5 weeks before connecting with OCAC. Comments are dominantly about dogs. Believes cats are being neglected and urges spay and neuter programs to assist community members and cat populations.

- Move Item #8 Up the Agenda

Motion moved by Committee Member Feinberg, seconded by Committee Member Dr. Malo.

Committee Member Feinberg nominated Committee Member Kane for Chair, seconded by Committee Member Thomas.

AYES: 4

NAYS: 0

Motion passed

Committee Member Feinberg nominated Committee Member Dr. Malo for Vice Chair.

AYES: 4

NAYS: 0

Motion passed

- Minutes

Committee Member Dr. Malo moved to approve the minutes of January 25, 2023, seconded by Committee Member Kane.

AYES: 4

NAYS: 0

Motion passed

- Regular Business

### **1. Update from Ad Hoc Committee**

Committee Member Dr. Malo stated he and Committee Member Amundson visited the shelter and spoke with the veterinarians of the facility. He was initially concerned about timed visits and believed people did not have opportunities to visit animals. After visiting, he found that people were happy with reasonable wait times. He felt that the shelter was doing a good job after seeing the statistics he was shown. He liked the dog and cat save rates, number of appointments, kennel enrichment, and that walk-ins are being seen.

Committee Member Dr. Malo commented that he received information from the first speaker and that he is concerned that there are different conclusions being drawn from the same data. He has not had the chance to digest the speaker's statistics. He would like to have a future, reasonable conversation and discuss further or involve a third party. Best practices of the industry are a good standard to be held to.

Director Andi Bernard stated that the next steps for the Ad Hoc Committee would be to meet again. Committee Member Dr. Malo would like to review the statistics. Director Bernard stated OCAC's statistics are consistent with animal welfare industry standards and the new statistics have been accepted into the record.

Committee Member Kim Kane asked if kennel walkthroughs are under consideration from the Ad Hoc Committee. Director Bernard stated that the committee will meet one more time, put their recommendations together, and reconvene at the Community Outreach Committee meeting.

Committee Member Feinberg asked if available dogs are removed from the site, or removed from an availability list, before adoption events. Community Outreach Manager Pantoja replied that subtype "mobile adopt" is still on the website under "lost and found." Adopted dogs from the off-site adoption event get

posted on the “happily ever after” page and unadopted dogs remain on the adoptable web page. This way dogs are put on hold, but also get to go to the special off-site event. Dogs with appointments do not get taken to the off-site events.

Committee Member Kane asked if there is an update for the Trap, Neuter, and Return program. Committee Member Dr. Malo replied that County legal stated we are not allowed to do TNR. Committee Member Feinberg asked if County Council can address this. Attorney Steinmann replied stating that his office has provided advice regarding this subject and the hurdle with Penal Code 597 (s), which prohibits the abandonment of any animal except for Californian native wildlife. This has been litigated by several jurisdictions and their office is ready to provide updated advice.

Committee Member Feinberg stated that Supervisor Katrina Foley’s office provided the same answer and questioned why TNR was performed in the past and not now. Attorney Steinmann responded that he is unable to speak on that matter due to it being before his time with the agency. He speculated that it could be related to programs being challenged in a different way.

Committee Member Feinberg asked if TNR is being followed up upon or if it’s a done deal. Committee Member Dr. Malo stated that legal is tracking. Director Bernard stated that OCAC is continuing to monitor the case in San Diego and San Diego Humane will recalibrate and monitor depending on the decision.

## **2. Community Outreach Team Goals for 2023 – Sandy Pantoja, Community Outreach Manager**

Outlined goals for foster, volunteers, adoption partners, and public education programs. For public education programs, the aim is to increase public engagement with OCAC’s social media platforms, engage in new partnerships and sponsorships, and update OCAC’s website.

The foster program aims to increase education and resources via social media platforms, develop methods of communication with volunteers, increase foster program participation, and develop standardized training.

The volunteer program aims to create a structured schedule, identify internship opportunities, and develop methods of increased volunteer communication.

The adoption partner program aims to host quarterly meetings, enhance the Rescue Track webpage, and automate processes and notices for Rescue Track.

## **Public Comments for Community Outreach Team Goals for 2023**

**Speaker #1** commented that they are a plaintiff suing San Diego Humane Society for the return to field (RTF) of healthy, adoptable, non-feral cats. Stated there is no abandonment in Trap, Neuter, Release (TNR) programs and that TNR is for feral cats. Stated that OCAC needs to reinstate a TNR program.

**Speaker #2** asked if there is a process for submitting data to the Ad Hoc Committee. Stated that for the California Penal Code to be in play, an OCAC representative would have to contact the District Attorney and attempt to prosecute. Is concerned that social media comments are turned off and that OCAC is underutilizing

public collaboration. Stated the public is frustrated but wants to see OCAC succeed. Concerned that committee members do not have the right attitude towards the public.

It was moved by Committee Member Dr. Malo, seconded by Committee Member Feinberg.

Ayes: 4

Nays: 0

Motion passed

### **3. Public Education Program Report – Jackie Tran, Public Information Officer & Sandy Pantoja, Community Outreach Manager**

This report summarized the second quarter activities of OC Animal Care’s Public Education Program. Topics included the Let’s Paws informational campaign, monthly adoption promotions, and programming such as Katy Cares, Pooches on the Patio, and Pet Food Pantry.

#### **Public Comments for Public Education Program Report**

None.

It was moved by Committee Member Dr. Malo, seconded by Committee Member Feinberg.

Ayes: 4

Nays: 0

Motion passed

### **4. Foster Program Report – Sandy Pantoja, Community Outreach Manager**

This report summarized the first quarter activities for OC Animal Care’s Foster Program. 193 animals (146 kittens, over 40 puppies and 6 dogs) are participating in foster care. Quarterly Foster Coffee meet and greets to discuss foster programming. Held the first foster kitten shower of the year with bottle-feeding demonstrations and Q&A session with an RVT.

#### **Public Comments for Foster Program Report**

None.

It was moved by Committee Member Dr. Malo, seconded by Committee Member Kane.

Ayes: 4

Nays: 0

Motion passed

### **5. Volunteer Program Report – Sandy Pantoja, Community Outreach Manager**

This report summarized the first quarter activities of OC Animal Care’s Volunteer Program including contributions to handling, socialization, Pet Food Pantry, Pooches on the Patio, and off-site adoptions events. The program held its monthly Volunteer Coffee and onboarded 38 new volunteers.

- Committee Member Thomas asked if there is a monthly, volunteer onboarding target goal. Community Outreach Manager Pantoja responded that there is no target goal, OC Animal Care does not have a need to recruit more volunteers.
- Committee Member Thomas asked if there is an age limit. Community Outreach Manager Pantoja responded that they must be at least 18 years of age.
- Committee Member Feinberg asked on average how many volunteers OC Animal Care has every year. Community Outreach Manager Pantoja replied over 200. Committee Member Feinberg asked if dog walks are tracked on a database. Assistant Director Schmidt replied that Chief of Animal Services Operations, Frank Foran, oversees, monitors, and deploys volunteers and staff to different buildings. Not every walk is not inputted into Chameleon software. Kennel attendants and volunteers work together to attend to kennels.

### **Public Comments for Volunteer Program Report**

None.

It was moved by Committee Member Dr. Malo, seconded by Committee Member Feinberg.

Ayes: 4

Nays: 0

Motion passed

### **6. Adoption Partner Program Report – Sandy Pantoja, Community Outreach Manager**

This report summarized the first quarter activities of OC Animal Care's Adoption Partner Program including animal rehabilitation placement, quarterly adoption partner program roundtables, and enhancements to the Rescue Track website via TLC tab.

### **Public Comments for Adoption Program Report**

**Speaker #1** commented that the rescue group meetings consisted largely of volunteers and rescue partners should have non-escorted access to kennels for walkthroughs. This would be to conduct assessments of the dogs around new people and prevent staff from losing time. Was told that the only way to walk through kennels is to become a volunteer which takes a lot of time. Changes in veterinary exam policies make it difficult to work with OC Animal Care. Liked the TLC update. Stated there is no risk to OC Animal Care for kennel walkthroughs as a partner due to signed agreements and certificates of insurance.

**Speaker #2** commented that they agree with the previous speaker. Wants to know how more volunteers convert to better outcomes for animals. Reported numbers are not showing where the operation is improving. Concerned that social media comments are turned off. Felt like the people are not being utilized. Questioned about the procedures to submit data to the committee.

It was moved by Committee Member Dr. Malo, seconded by Committee Member Kane.

Ayes: 4

Nays: 0

Motion passed



## **7. Director's Report**

This report included a litigation update, 2022 in review, overview of animal population crisis, and discussion of OC Animal Care's adoption model and positive placement.

First quarter statistics conclude 93% dog save rate and 80.17% cat save rate.

Partner HEART resumed mobile low-cost spay and neuter clinics at OC Animal Care.

### **Public Comments for Director's Report**

**Speaker #1** commented that their analyses are based off public record requests. It is accurate so long as the shelter provided accurate data. Is concerned about the 7% kill rate. Does not believe OC Animal Care can continue to be a top-tier shelter with a climbing kill rate. Return rates for animals are the highest ever. Advocates policy change to make adoptions easier and for people to see dogs in their kennels. Behavioral needs must be met such as through play groups.

**Speaker #2** commented the YouTube videos of animals and TLC category on RescueTrack is good. Is concerned that there are only 42 biographies out of 129 available dogs. There needs to be more. Wondered if bites are being tracked. Need consistency and specifications for partner alert emails, appears that smaller dogs are given more time than larger dogs. 2022 cat save rates appear skewed, not taking into consideration euthanized litters without rescue commitment. Wondered if return rates and animal surrenders are being tracked.

**Speaker #3** cautioned the committee that the shelter's statistics are being reported quarterly, instead of monthly. Creates the appearance of a more stable rate to cover mass euthanasia. Requested an audit of 2022 data, quarters are not adding up. Data is not collected or reported accurately.

### **Board Comments**

Committee Member Feinberg requested a follow-up on microchip scanning at intake. Director Bernard stated that impounded animals are scanned. Committee Member Feinberg asked if OCAC could scan a lost animal to confirm if they are lost or to possibly contact the owner. Director Bernard stated they would take scanning without impound into consideration. Many veterinary clinic and pet stores offer microchip scans. Committee Member Feinberg suggested to correct the website for discrepancies.

Committee Member Thomas commented that these meetings are helpful to discover discrepancies and to listen to feedback. Committee Member Feinberg wanted transparency and clarification to make sure the public is not confused on services offered.

Committee Member Feinberg asked for a follow-up on the spay and neuter program. Director Andi stated OC Animal Care's partner HEART resumed their mobile spay and neuter clinic.

### **Adjourn the meeting at 1:13 p.m.**

Next meeting is July 26, 2023



## Community Outreach Committee Report

July 26, 2023



### Staff Report Summary:

Highlights and Updates for following:

- Public Education Program
- Foster Program
- Volunteer Program
- Adoption Partner Program



Our Public Education Program is all about building strong connections with the community we serve. Through sharing valuable information on disaster preparedness, proper pet care, and responsible ownership, we aim to empower our community members. We're committed to providing essential resources, attending events, and keeping you informed through our website, Facebook, Twitter, and Instagram. From shelter announcements and education to adoption, community outreach, and animal safety, we're here to make a positive impact together.

## Let's Paws

Let's Paws is a fact-based, information series designed to address common topics of interest in animal care.

### Found kittens?

Remember to Wait... Watch... Win!

**START HERE** Are the kittens injured or critically sick? **YES** → **CALL THE INTAKE DEPARTMENT AT (714) 935-6848 select option 3**

**NO** → **WAIT!** Don't move the kittens just yet. If the kittens are in a safe location, it's very possible that mom is out looking for food or hiding nearby watching over them. The kittens are safest with their mom, at least until they are eating on their own.

0 - 2 WEEKS	2 - 4 WEEKS	4 - 6 WEEKS	6 - 8 WEEKS	8+ WEEKS
Eyes closed or barely open	Eyes open and alert; becoming mobile	Very mobile and often talkative; can eat food	Very active and playful; around 1-2 pounds	Very active and playful; 2 pounds or more

**WATCH!** To keep the kittens safe, keep an eye on them. Don't get too close as this may scare mom away. She should return in about 4 to 6 hours to feed and care for her kittens. Kittens do not need to be with their mom constantly.

**DID MOM COME BACK?** **YES** → **WIN!!!** By waiting before intervening, everyone wins! Here are a few reasons why:

- If the kittens are "kit-napped" mom will lose the ability to provide essential nutrients and early socialization.
- Kittens have a better chance at survival when left with mom.

**NO** → **REQUEST A KITTEN KIT!** Caring for kittens until they can eat on their own greatly improves their chance of survival!

To request a starter kitten kit, with supplies that the shelter has on hand, contact our Intake Department at (714) 935-6848, and select option 3.

**OCPETINFO.COM**

### The Importance of Microchipping Your Pet

*Let's Paws*

**What is a Microchip?**  
Microchips are about the size of a grain of rice and are implanted with a quick injection between the shoulder blades. A small handheld scanner can detect the microchip number and, with one quick phone call to the microchip company, a shelter or veterinary clinic can be put directly in contact with you.

**Why Use a Microchip?**  
While collars and ID tags can break or fall off, a microchip is permanent, inexpensive, and can be purchased in just about any veterinary office. And they aren't just for dogs and cats!

**Update, Update, Update!**  
Be sure to keep the address and phone number on file updated with the microchip company! Many pet owners don't realize that they must call the microchip company to provide their contact information or to update their address if they move!

**1 in 3 pets will get lost. Without ID, 90% won't return home.**

**ocpetinfo.com** **OC Animal Care** Scan the QR code to view other helpful Let's Paws info!

### Pet Safety Tips: Easter

*Let's Paws*

- Resist the urge to get a pet on impulse. Bunnies, chicks, ducks, and other small animals are adorable, but they quickly grow into adults and require specialized daily care.
- Easter decorations, such as plastic grass, are dangerous to animals if ingested. Play it safe and use tissue paper instead.
- Many types of lilies, including Easter lilies, are severely toxic to cats, and can be fatal if ingested.
- Remember where you hide your plastic and real eggs so your pet doesn't ingest them!
- Don't leave your chocolate all paws reach!

**ocpetinfo.com** **OC Animal Care** Scan the QR code to view other helpful Let's Paws info!



To encourage responsible pet ownership, during the Easter holiday, OC Animal Care was featured in The Press-Enterprise, reminding the community to resist the urge to get a pet on impulse. Bunnies, chicks, ducks, and other small animals are adorable, but they quickly grow into adults and require specialized daily care.



## Social Media

Through Facebook, Instagram, and Twitter, OC Animal Care promotes shelter pets for adoption and disseminates essential information to pet owners and the public. Over this last quarter, our highest performing posts were those sharing images and stories of furry friends and community events!

## Social Media Statistics (April – June)

### **Facebook**

- 194 new Likes
- Over 145,000 people viewed content on the Page
- 30,120 total followers

### **Instagram**

- 712 new followers
- Over 16,000 people viewed content on the account
- 16,997 total followers



As a County entity, OC Animal Care had the exciting opportunity to leverage the social media networks of other departments, significantly expanding our reach. In April, we utilized our connection to share information about the Kitten Shower.

## In the News

One of the greatest joys of traveling in an RV is the ability to bring furry friends along for the journey! On June 8, for National RV Day, we had the pleasure of showcasing Montana with the viewers of Good Day LA. As a spirited and lovable Husky, she stole the show with her enthusiasm. While waiting for her television debut, Montana couldn't contain her excitement and even attempted to hop right into the RV! Montana's infectious energy and irresistible charm touched the hearts of everyone around her, leading to a flood of affectionate belly rubs. We're delighted to announce that Montana has found her forever home, where she will continue to bring joy and happiness to her new family.



Our lovable furry friends, Turner, Antonia, and Asta, were featured as Pet of the Weeks in the OC Register, capturing the hearts of readers across Orange County. These adorable companions caught the attention of potential adopters with their irresistible charm, unique personalities, and heart-melting stories. We're thrilled to announce that these special pets have found their forever homes, bringing joy and companionship to their new families.





# OC Animal Care



Five dogs and five cats were submitted to the OC Register to be featured in their quarterly, full-page pet adoption ad!





On June 22, a media alert, highlighting the Summer Staycation Dog Fostering program. Additionally, an Instagram Reel was created, featuring Lewis, who is a foster candidate!



On June 30, the *All Summer Long at OC Animal Care* initiative was shared with the community! With this being a brand-new initiative, fresh flyers and a dedicated landing page on the website was created to share about all the summer programs. By visiting [ocpetinfo.com/AllSummerLong](https://ocpetinfo.com/AllSummerLong), community members can find more information about each individual program, register for orientation sessions and events, and download the flyers in multiple languages.







# OC Animal Care



During OC Animal Care's Kennel Connection Pilot Program, visitors can view adoptable pets in their kennels every Wednesday and Saturday from 2 p.m. to 4:30 p.m.

No appointment needed to walk through.  
**WEDNESDAYS & SATURDAYS**  
**2 PM - 4:30 PM**



If interested in meeting one-on-one with a dog, visitors must sign up for an adoption meet-and-greet with an Animal Care Attendant.



1630 VICTORY ROAD, TUSTIN, CA 92782    OCPETINFO.COM    (714) 935-6848





## LITTLES ON THE LAWN

A weekly adoption playgroup event, featuring once-nervous small pups that have graduated into confident companions, ready to find their forever homes!

**WEDNESDAYS & SATURDAYS**  
2 PM - 4:30 PM  
1630 VICTORY ROAD, TUSTIN, CA 92782

1630 VICTORY ROAD, TUSTIN, CA 92782    OCPETINFO.COM    (714) 935-6848



## PAWCHES ON THE PATIO

OC Animal Care spotlights dogs who are ready to find their forever homes at Pooches on the Patio, a weekly meet-and-greet adoption event, where dogs show-off their large and loveable personalities.

**SATURDAYS** 🐾 11AM - 2PM  
1630 VICTORY ROAD, TUSTIN, CA 92782

1630 VICTORY ROAD, TUSTIN, CA 92782    OCPETINFO.COM    (714) 935-6848



## SITTIN' WITH *kittens*

Cuddles, purrs, and adorable companionship await! Join us for a weekly adoption event, featuring multiple litters of kittens formerly in foster care now looking for their forever home.

No appointments needed.

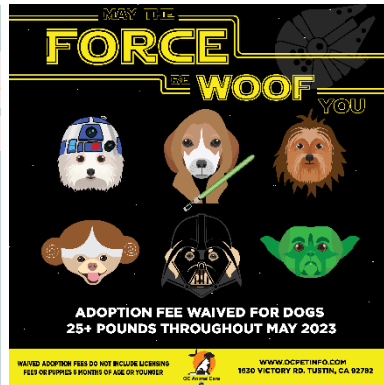
**SUNDAYS** 🐾 11 AM - 2 PM  
1630 VICTORY ROAD, TUSTIN, CA 92782

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## Adoption Promotions

From April through June, the adoption promotion was extended to waive fees for dogs 25+ pounds. Month after month, we have seen an increase in adoptions of dogs in this weight category compared to previous years.



## Community Events and Partnerships

This quarter, we had the pleasure of continuing to attend more community events such as:

Events	Adoptions
Brea Pet Expo	2 dog adoptions
Subaru Adoption Event	1 dog adoptions
South County Pet Expo	no pet adoptions
Senior/Special Needs Dog Adoption Fair	1 dog adoption
Spring Bark Bash	no pet adoptions
Irvine Super Pet Adoption Fair	8 dog adoptions
Petco National Kitten Adoption Weekend	9 kitten adoptions





Additionally, we hosted six Katy Cares and Heroes in Animal Care presentations in addition to numerous school projects, fundraisers, and outreach activities.



## Pooches on the Patio

Pooches on the Patio is in full swing! Our adoptable dogs are showcased every Saturday rain or shine. This quarter, we had over 63 large dog adoptions. Through this program, potential adopters see our adoptable dogs' large and loveable personalities in an open space environment. Each week, volunteers sign up to participate and their contribution to this weekly adoption event has aided in its success. They are an extension of our diligent shelter team as they meet with potential adopters, show our shelter dogs, and provide support for the adoption process.





We also participated in the following community events during this quarter:

<u>Date</u>	<u>Event</u>	<u>Location</u>
4/1/23	Pooches on the Patio	OC Animal Care Shelter
4/1/23	City of Brea Pet Expo	Brea
4/6/23	Katy Cares Presentation	OC Animal Care Shelter
4/8/23	Pet Food Pantry	OC Animal Care Shelter
4/8/23	Pooches on the Patio	OC Animal Care Shelter
4/8/23	Cypress Easter Egg Hunt	Cypress
4/8/23	Eco Fun Fair/Spring Fling	Anaheim
4/12/23	Culverdale Elementary - Carnival	Irvine
4/15/23	Kitten Shower	OC Animal Care Shelter
4/15/23	Pooches on the Patio	OC Animal Care Shelter
4/15/23	Subaru Orange Coast Adoption Event	Santa Ana
4/15/23	Volunteer Orientation	OC Animal Care Shelter
4/20/23	Fullerton College Career Day	Fullerton
4/22/23	Pooches on the Patio	OC Animal Care Shelter



# OC Animal Care



4/22/23	South County Pet Expo	Lake Forest
4/27/23	College Park Elementary	Irvine
4/29/23	Fishing Derby	Brea
4/29/23	Pooches on the Patio	OC Animal Care Shelter
4/29/23	Spring Bark Bash	Costa Mesa
5/3/23	Event for AACFB Annual Conference	Irvine
5/6/23	Pooches on the Patio	OC Animal Care Shelter
5/6/23	Senior/Special Needs Dog Adoption Fair	Huntington Beach
5/13/23	Pet Food Pantry	OC Animal Care Shelter
<u>Date</u>	<u>Event</u>	<u>Location</u>
5/13/23	Pooches on the Patio	OC Animal Care Shelter
5/19/23	Team Kids Carnival Fundraiser	Irvine
5/20/23	Pooches on the Patio	OC Animal Care Shelter
5/20/23	Mental Health Community Resource Fair	Anaheim
5/20/23	Katy Cares	Cypress
5/24/23	Katy Cares	OC Animal Care Shelter
5/27/23	Pooches on the Patio	OC Animal Care Shelter
6/3/23	Pooches on the Patio	OC Animal Care Shelter
6/4/23	Super Pet Adoption & Fundraiser	Irvine
6/9/23	Summer fest	Cypress
6/10/23	Pet Food Pantry	OC Animal Care Shelter
6/10/23	Pooches on the Patio	OC Animal Care Shelter
6/12/23	Chargers Pet Calendar Photo Shoot	Costa Mesa
6/14/23	Pet Academy	Tustin
<u>Date</u>	<u>Event</u>	<u>Location</u>



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6/16/23	OC Parks Sunset Cinema	Fullerton
6/17/23	Pooches on the Patio	OC Animal Care Shelter
6/17/23	Petco Kitten Adoption event	Orange
6/17/23	Volunteer Orientation	OC Animal Care Shelter
6/21/23	Katy Cares	Irvine
6/23/23	Katy Cares	OC Animal Care Shelter
6/23/23	OC Parks Sunset Cinema	Brea
6/24/23	Pet-a-Porter Dog Fashion Show	Costa Mesa
6/24/23	Kitten Shower	OC Animal Care Shelter
6/24/23	Pooches on the Patio	OC Animal Care Shelter

## Pet Food Pantry

In June, OC Animal Care celebrated the three-year anniversary of the Family Fur-st Drive-Thru Pet Food Pantry!

Launching in June 2020, this program provided much-needed assistance to pet owners in the community through a pet food giveaway. The contactless drive-thru events, staffed by compassionate team members and dedicated volunteers, aimed to distribute pet food and supplies to families facing financial difficulties.

Since its inception, over 190 tons of food has been distributed, feeding over 24,000 pets.

The success of the Family Fur-st Pet Food Pantry not only lies in providing essential resources but also in fostering a sense of community. This past quarter, over 76 volunteers, from UCI, PIMCO, MMA and Boeing, contributed more than 310 hours to staging, directing traffic, giving great customer service to people in our community, taking stats, offering education opportunities, and handing out over 39,820 pounds of food to over 2,123 animals in need.



## **Foster Program**

Animals are placed into foster homes for various reasons. They may be too young or too sick for adoption, they could be receiving treatment, or they need additional socialization. OC Animal Care's foster caretakers offer sanctuary for these animals in their homes, and provide around the clock care, comfort, and socialization until the pet is ready for adoption. They are specially selected by our veterinary staff for their health and temperament and just need a little personal attention and time before they are ready to make their adoption debut! The foster caretakers are a vital piece of the OC Animal Care family. This quarter, there has been a total of 571 animals in foster care. Our foster caretakers are saving lives!

### Kitten Shower on April 15<sup>th</sup> and June 24<sup>th</sup>

This quarter, the Foster Program hosted two Kitten Showers. The event highlighted how our Foster Program works, what it takes to be a foster, and how to care for your foster kittens. Attendees will not only learn about the foster program, but they'll also receive bottle feeding training and can ask questions of our foster team and a registered veterinary technician (RVT).

The first 25 families to sign up to be a foster at the event will also be receiving a foster starter kit thanks to the sponsorship of Supervisor Doug Chaffee. The foster starter kit includes a pet carrier and essential items needed for any foster to get started.





## Kitten Club

The Foster Team has designed this series of course to give caregivers the essential information they need to help orphaned kittens thrive. It has been useful to both seasoned foster parents and those just getting started saving lives.

Here are our past Kitten Club Lessons:

04/01/23: Bottle Baby Training: what supplies you may need, how to set up space in your home, how to bottle feed, and how to provide bathroom assistance, grooming, and comfort.





05/06/23: Veterinary Kitten Care and Diseases: Feline Upper Respiratory Infection, Ringworm in Cats/Kittens, Feline Panleukopenia, Fading Kitten Syndrome, Diarrhea & Vomiting, and how to give/apply medications.

06/02/23: Caring for kittens from birth to eight weeks (Bottle Feeding, Stimulating, Weaning, Litter Box Training, Bathing, etc.).

## Kitten Club

Learn how to care for underage kittens - in a fun and engaging format.

Topics vary at each discussion.

1st Saturday of Every Month  
2:00 p.m. - 3:00 p.m.

OC Animal Care

Register Here!

### Coffee with Fosters

The Foster Program hosted the quarterly Coffee with Fosters on May 20. This was an excellent opportunity for fosters to meet the Foster Team and discuss program ideas & plausible Foster Program enhancements.



## Dog Foster

On June 24, OC Animal Care launched our Dog Foster Program! This initiative provides shelter pets a much-needed break from their routine by enjoying a "Stay-cation" in a foster parent's home. Our fosters complete an application and attend an in-person orientation to learn about the program. Once paired with a shelter pet based on preference and abilities, foster parents and their foster dog embark on their enriching journey together.

We had an outstanding turnout for our June orientations, with 30 fosters eagerly participating. Since the program's launch, seven dogs have already enjoyed their wonderful "Stay-cations," decompressing and unwinding in a loving environment.

Meet Walter, one of our success stories! He was the first to participate in our foster program and has already found his forever home, all thanks to his amazing foster parent. They provided him with a safe and loving space to decompress, learn new tricks, and relax.



## **Volunteer Program**

This report summarizes this quarter's activities for OC Animal Care's Volunteer Program and includes contribution hours, program enhancements/ opportunities, and volunteer participation. Volunteers contributed to exercising, grooming, handling, training/ socializing, and enriching available animals, as well as cleaning, laundry, socializing kittens in the nursery, and volunteering at our monthly Pet Food Pantry. Volunteers are also responsible for showing dogs at our weekly Pooches on the Patio event, as well as numerous offsite Adoption and Educational events.

This quarter 213 volunteers have provided 6,174 hours at the shelter.

- Dog volunteer hours: 4,592
- Cat volunteer hours: 1,718
- Event volunteer hours: 612

## **New Volunteers**

This past quarter we are continuing onboarding new volunteers. We have been having monthly volunteer orientations and recruitments. This quarter we have brought on 49 volunteers, and they are in various stages of training and assimilation based on their areas of service.



## Volunteer Coffee

Our volunteer coffee is a great way for volunteers and department managers to connect. Volunteer coffee is going strong as our management teams meet once a month with our volunteers for an insightful peek into the many roles here at the shelter. This quarter's special guests included: Jeffrey Nguyen Admin Manager, Dawn Maestas Volunteer Coordinator, Volunteer Roundtable with Interim Director Monica Schmidt. We will continue hosting our monthly coffee chats.

## Volunteer of the Month

We continue to celebrate our volunteers' contributions by awarding Volunteer of the Month. Our Volunteers of the Month for this quarter are:



## Volunteer Appreciation

Our yearly Volunteer Appreciation was held on May 6<sup>th</sup>. We had brunch and sweets and lots of fun stories and pictures. We had a fun video celebrating their efforts (created and edited by volunteers!) Volunteers won wonderful prizes in the raffle.







## Adoption Partners Program

Through cooperative actions, the Adoption Partner Program seeks placement for animals which need rehabilitation or additional support to be successful in their forever home. This report also reviews steps being taken to increase and improve adoptions and communication between OC Animal Care and Adoption Partners.

### Adoptions Partner meeting

On April 5, we hosted a round table with our dedicated rescue partners. We reviewed our new TLC page that was added to our OC Rescue Track website. We also did a presentation on how to best interpret the medical histories we provide to our adopters. Afterwards as a group we had a great discussion about major trends in sheltering and rescue and had the attending groups work together to provide us valuable input on how we can all work together to help more pets in the community.

### Transports

This quarter we worked with a few of our out of state partners to transfer 37 dogs out of the shelter. One group is a senior sanctuary. Our wonderful volunteers helped deliver 7 little senior dogs to a transporter who takes them to their rescue destination. The other 30 were transported across several states by our own dedicated animal control officers to a shelter we work with that has been very successful in placing some of our more challenging small dogs. They have also been helping us relocate some of our cruelty case dogs so their previous owners do not have access to try to get them back. These are great opportunities for those dogs to have a chance at a new life in a safe home.







## New OC Rescue Track Feature


This quarter, we were able to implement the addition of a new web page highlighting our pets who are available in our Foster Program on our OC Rescue Track website. The OC Rescue Track website is designed to give our rescue partners current information on the pets in our care and help them determine if the pets would be good additions to their organizations. Now, our partners can view pets that are looking for foster homes and see if they can match pets to their foster homes. Many organizations like to be able to see all the available pets when making selections. This web page will also be available for our shelter foster parents to help them pick animals they would like to foster.


This new web page will give the rescue partners an opportunity to adopt these pets quickly and reduce the number of days they spend in the shelter. The pets on this page are able to be separated by species to make it easier for rescues groups to identify the pets they are interested in. Pets that are with our temporary guardian fosters are highlighted since they are not on site.

**Foster Program**

  
DOG  
0 listings

  
CAT  
4 listings

  
KITTEN  
50 listings

  
OTHER  
0 listings

*OC Animal Care has a robust foster care program. The success of saving so many lives depends on many caring volunteers and rescue organizations. These pets are currently in need of a foster caregiver. Please click on the pets photos to find out more information. If the pet's listing shows blue in color it means they are currently in a temporary foster situation and still need foster to take them until they are ready for adoption. Rescue organizations may also inquire about these pets. Underage pets that require regular bottle feedings or are unthrifty are the most urgent. Those pets will be at risk of euthanasia if we cannot find committed placement for them.*

*If you are interested in fostering for us, please go to <https://www.ocpetinfo.com/get-involved/foster> and fill out a foster application.*






### Foster Program: Kittens

WITH A GUARDIAN FOSTER! This pet is currently with a temporary foster. Long term foster or rescue is still needed for this pet.

Back To Landing [←](#)

Search:  Sort By:  Sort Up/Down:

Pet	Details	Comments	Entry Date	Action
 A1816122 Rainey+ 5	<b>Name:</b> Rainey+ 5 <b>Sex:</b> Unaltered Female <b>Age:</b> 2Y <b>Size:</b> Med <b>Color:</b> Tortie <b>Breed:</b> Domestic Sh <b>Weight:</b> 5.62 Lbs	Mom With Nursing Kittens	05/04/2023	<a href="#">Take Action</a>
 A1816479	<b>Name:</b> <b>Sex:</b> Unaltered Male <b>Age:</b> 7W <b>Size:</b> Kittn <b>Color:</b> Org Tabby And White <b>Breed:</b> Domestic Sh <b>Weight:</b> 1.20 Lbs	Nursing Kitten	05/04/2023	<a href="#">Take Action</a>
 A1816480	<b>Name:</b> <b>Sex:</b> Unaltered Male <b>Age:</b> 7W <b>Size:</b> Kittn <b>Color:</b> Org Tabby <b>Breed:</b> Domestic Sh <b>Weight:</b> 0.76 Lbs	Nursing Kitten	05/04/2023	<a href="#">Take Action</a>

Each Pet has a photo and brief description, including the name, breed and weight of the pet.

### Foster Pet: Rainey+ 5

[Back to List](#) [←](#)



**A1816122 Rainey+ 5**  
**Comments:** Mom With Nursing Kittens  
**Sex:** Unaltered Female  
**Age:** 2Y  
**Breed:** Domestic Sh  
**Color:** Tortie  
**Entry Date:** 05/04/2023

**Request Type:**

**Contact Name:**

**Email:**

Each pet has two request types. One is for fostering for OC Animal Care and the other is for rescues to request the pet. Foster inquiries go directly to the foster department so they can be helped immediately. Rescue inquiries go directly to the rescue department for assistance to get the pet placed with rescue. These requests are monitored 7 days a week during business hours.Partner Adoptions

This quarter, 769 animals (194 dogs, 459 cats, 116 exotic/other animals) were placed with non-profit rescue groups, local veterinarians, or with partnered



municipal and/or humane organizations. We sent out over 75 postings to our partners and networkers asking for assistance with our special needs pets. Our amazing partners continue to be a big part of our success in placing hard to adopt pets.



## Success Story

Major was a young German Shepherd that was trying to survive on the streets for almost a month. Many people were trying to befriend him and catch him, but he was too evasive for them. Our officers set live trap and baited it with food to draw his attention and he was eventually captured and brought to OCAC. Major was not very trusting of people after his ordeal and was having a hard time adjusting to the shelter environment. We were able to work with Coastal German Shepherd rescue to find him placement in one of their foster homes, which ended up being one of the many people that had been trying to befriend him when he was a stray. After a few days in a quiet environment where he could decompress, he started to fit right into the family. We are all so happy that Major's story had such a happy ending.



Major when he came in to OCAC





Major with his new family.

**Recommended Action:** The Committee receives and files the report.