



AGENDA

OC ANIMAL CARE COMMUNITY OUTREACH COMMITTEE ORANGE COUNTY, CALIFORNIA



Wednesday, January 25, 2023, at 11:30 a.m.

OC Animal Care
Learning & Training Center, First Floor
1630 Victory Road
Tustin, CA 92782

Peter Amundson
Chair
Second District

Danielle Thomas
Vice Chair
Fourth District

Dr. Leslie Malo
Committee Member
First District

Kim Kane
Committee Member
Third District

Sheri Feinberg
Committee Member
Fifth District

The Orange County Animal Care Community Outreach Committee welcomes you to this meeting. This agenda contains a brief general description of each item to be considered. The Committee encourages your participation. If you wish to speak on an item contained in the agenda, please complete a Speaker Form identifying the item(s) and return the form to the Clerk of the Committee prior to the item you wish to speak on is called. If you wish to speak on a matter which does not appear on the agenda, you may do so during the Public Comment period at the close of the meeting. Except as otherwise provided by law, no action shall be taken on any item not appearing on the agenda. When addressing the Committee, please state your name or pseudonym for the record prior to providing your comments.

In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting should notify OC Animal Care 72 hours prior to the meeting at (714) 796-6480.

*All supporting documentation is available for public review at OC Animal Care 1630 Victory Road, Tustin, CA 92782 during regular business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday
www.ocpetinfo.com/get-involved/community-outreach-committee*



ANIMAL CARE COMMUNITY OUTREACH COMMITTEE
ORANGE COUNTY, CALIFORNIA



*Wednesday, January 25, 2023
At 11:30 a.m.*

Learning & Training Center, First Floor
OC Animal Care
1630 Victory Road
Tustin, CA 92782

I. Call to Order

II. Roll Call of Members

Peter Amundson, Chair, 2nd District
Dr. Leslie Malo, Committee Member, 1st District
Kim Kane, Committee Member, 3rd District
Danielle Thomas, Committee Member, 4th District
Sheri Feinberg, Committee Member, 5th District

III. Minutes

Regular Meeting, October 26, 2022

Recommended Action: That the Committee approve the minutes of the October 26, 2022, regular meeting.

IV. Regular Business

1. Public Education Program Report

This report summarizes the OC Animal Care Public Education Program, which includes Community Outreach, Public Awareness, Shelter and Community Events and Program Updates.

Recommended Action: Committee receives and files the report.

2. Foster Program Report

This report summarizes the fourth quarter for OC Animal Care's Foster Program.

Recommended Action: Committee receives and files the report.

3. Volunteer Program Administrative Report

This report summarizes the fourth quarter activities for OC Animal Care's Volunteer Program.

Recommended Action: Committee receives and files the report.

4. Adoption Partner Program Administrative Report

This report summarizes the OC Animal Care Rescue/Adoption Partner program. Through cooperative actions, the Adoption Partner program places injured and un-adoptable animals with organizations that specialize in their rehabilitation and placement. This report also reviews steps being taken to increase and improve adoptions and communication between OC Animal Care and Adoption Partners.

Recommended Action: Committee receives and files the report.

5. Volunteer Program Administrative Report

This report summarizes the fourth quarter activities for OC Animal Care's Volunteer Program.

Recommended Action: Committee receives and files the report.

6. Director's Update

OC Animal Care Director, Andi Bernard, will provide information on the shelter, recent news, events, and facility updates.

Recommended Action: No action necessary.

V. Public Comment

At this time, members of the public may address the Committee regarding any items within the subject matter jurisdiction of the Committee provided that no action will be taken on any items not on the agenda, unless authorized by law. Comments shall be limited to three (3) minutes per person unless different time limits are set by the Chairperson, subject to the approval of the Committee.

VI. Board Comments

VII. Adjournment

The next regular meeting will be April 26, 2023, at 11:30 a.m., in the Learning & Training Center Room 100 located at 1630 Victory Rd. Tustin CA 92782.

Summary of Minutes

Wednesday, October 26, 2022

At 11:30 a.m.

Learning & Training Center Room 100
OC Animal Care
1630 Victory Road, Tustin, CA 92782

Call to Order

The meeting of the OC Animal Care Community Outreach Committee was called to order at 11:35 a.m. in the Learning and Training Room located at 1630 Victory Road, Tustin, CA 92782.

I. Roll Call of Members

Present:

Dr. Leslie Malo, Committee Member, 1st District
Peter Amundson, Committee Member, 2nd District
Kim Kane, Committee Member, 3rd District
April Josephson, Committee Member, 5th District

Absent:

Danielle Thomas, Committee Member, 4th District

Staff Present: Andi Bernard, Director; Monica Schmidt, Assistant Director; Sandy Pantoja, Community Outreach Manager; Dr. Carissa Jones, Chief Veterinarian; Jackie Tran, Public Information Officer

Clerks: Jamie Ross and Yvonne Etter

II. Minutes

The Committee approved the unadopted minutes for the Regular Meeting of July 27, 2022.

Committee Member Josephson moved to adopt the updated minutes for July 27, 2022, that are posted in the binder. Motion was seconded by Committee Member, Vice-Chair Amundson.

AYES: 3

NAYS: 1

Dr. Leslie Malo abstained the vote since he was not present at the July 27, 2022, meeting. Motion passed

The Committee approved the Community Outreach Committee calendar for 2023:

- January 25, 2023

- April 26, 2023
- July 26, 2023
- October 25, 2023

Motion was moved by Committee Member Josephson; seconded by Committee Member Kane.

AYES: 4

NAYS: 0

The motion passed.

III. Regular Business

1. Community Outreach Team Report – Sandy Pantoja, Community Outreach Manager Report summarizes the fourth quarter activities for OC Animal Care’s Community Outreach Team and includes: Public Education Outreach Events, Volunteer Services Program, Foster Program, Pet Food Pantry, and Adoption Partners (Rescue Program.)

Committee Member Josephson inquired about Community Events regarding the Volunteer Coffee events. Is the public allowed at the volunteer coffee events? Sandy replied, only registered volunteers can attend these coffee events. Committee Member Josephson stated since the coffee events are not opened to the public, they should remain in the Volunteer section.

Committee Member Josephson stated there are five events out of jurisdiction. Since OCAC is short staffed, recommendation to do more events within jurisdiction.

Committee Member Josephson asked why the volunteer greeter position was removed? The greeter proved to be beneficial in welcoming people at the old shelter. Andi Bernard responded she was not able to answer the question but offered to come back and have an answer for her.

Committee Member Malo wanted an explanation about the “out of jurisdiction” and Committee Member Josephson responded there are 14 cities that pay along with the unincorporated County areas to operate the shelter. Committee Member Malo asked should we allow Garden Grove High School volunteers since they are out of jurisdiction? Committee Member Josephson replied at the last meeting Sandy stated they were short staffed and could not do many events. Committee Member Josephson wants to see a higher percentage of volunteers concentrated within jurisdiction where people are paying for these services can have a higher percentage of the benefit. Committee Member Malo said we all pay taxes and feels all cities

should be allowed. Committee Member Kane asked Sandy if they are turning away “in-district” people to go out of the district? Sandy replied “no” they are not turning people away.

Sandy announced new staff, Jill Prout with Special & Community Events and Alexis Estrada oversees Foster & Volunteers.

Committee Member Josephson inquired how Lets Paws information distributed? Sandy replied that the information is taken out to the community and is tailored specific to the city/area.

Committee Member Josephson asked about the Foster report. Recommends to show improvement in the pet’s adoption program profile picture by taking photos of dogs in the comfort of their homes or using volunteer photos of dogs in the play yards and out in the kennels, instead of “in kennel” pet photos. Andi Bernard replied that is not a consistent protocol and will consider using pictures from the volunteers in the kennels and throughout the shelter.

Committee Member Kane commented that the volunteers took good photos and asked if there is a site where those photos can be sent for staff to use? Andi Bernard replied currently we have a new PIO, and they are happy to consider placing the photos in one designated area.

Committee Member Josephson asked if there was a plan for promoting TLC dogs, saying that they are not being promoted anywhere. Andi Bernard said that she can come back with a plan for the TLC dogs at the next meeting.

Committee Member Kane complimented Sandy Pantoja for getting out there and sending out information in different languages. Question asked does Pet Food Pantry need volunteers? Sandy answered “yes.”

Committee Member Amundson vote to receive the report

Committee Member Malo moved the motion. Committee Member Josephson moved to second the motion

Ayes: 4

Nays: 0

Motion passed

2. Director’s Report – Two items on the report.

- 1) Save Rate: January – September 2022, Dogs 94.2%, Cats 70.35 % and overall save rate is 80.09%

2. 2) Staff Update: Hired 14 new staff that included Chief Veterinarian, Dr. Carissa Jones and two Veterinarians, Dr. Chou, and Dr. Alvarado. Jackie Tran is the new Public Information Officer
 3. No action is required for the Director's report.
3. Item placed by Committee Member Josephson – “Reopening the Shelter Grounds and Kennel Buildings to the Public in some form including a discussion of pros/cons and suggestions for ways for reopening that will address and mitigate any potential concerns.
1. Speaker #1: Volunteer for 14 years at OC Animal Care performing shelter tours, representing shelter presentations, socializing cats, cleaning kennels, walking dogs, promoting adoptions of countless shelter animals on social media and events. Past few years, the direction of leadership at the shelter has been disappointing and distressing. The issues to be addressed are:
 - i. Handling of dogs leading to euthanasia, the discontinuance of TNR, discontinuance of intake of loss of friendly cats, not allowing the public to run the shelter, including the kennels
 - ii. Labeling dogs as behavior and euthanizing them without a strong executed plan to help dogs is inhumane. Dogs are isolated in kennels, surrounded by loud, chaotic environments. There are no behaviorists or trainers to diagnose and work with the dogs to improve their behavior and mental state.
 - iii. Many dogs are not exercised, continue to get worse, and are then labeled as “too far gone” and placed on the euthanasia list. This is unacceptable
 - iv. “Rally” was euthanized on October 17, he was adopted twice with the concierge service given to people to adopt; there was nothing wrong with the dog.
 - v. TNR program was discontinued because it was alleged that returning feral cats to the original location is considered abandonment. This is an excuse to discontinue the program, while nationwide and public program shelters continue to obtain funding to expand TNR activities
 - vi. Considers the Humane Society the gold standard for TNR, hold huge spay and neuter clinics for the public, provide appointments in surgery center every Monday
 - vii. Shelter refuses to take in lost cats and discontinue services that residents have funded with their tax dollars.
 - viii. Friendly/frightened cats lack the experience to fend for themselves from coyotes and heavy traffic, not trained to find food and water; it is inhumane, and we need to return to taking in lost and friendly cats
 - ix. Open the shelter
 2. Speaker #2

- i. Volunteer at shelter for over 5 years.
 - ii. Advocates for hybrid appointments/escorted kennel walkthroughs, and small dog playground observations at the July 22, 2022, meeting
 - iii. Open the shelter and increase animal adoptions
 - iv. In September submitted an email with a suggested pilot program addressing public safety concerns, reducing stress to animals, and the public's desire for an open shelter to each of Board offices, Dylan, Cymantha, Andi and Monica
 - v. Now is the time for action
3. Speaker #3
- i. How does the social media convert to actual adoptions and social events?
 - ii. How does the word get out for recruiting Pet Pantry volunteers?
 - iii. Save rate 94%? What is intake rate?
4. Speaker #4
- i. Save Rate, from July to December 2022, adoption rate was good 45% of intake for cats and kittens; how many were adopted to the public verses rescue groups?
 - ii. Euthanasia Rate was 29% for cats and kittens
 - iii. Transfers 553 cats and kittens (25%) to rescue groups
 - iv. Shifting the responsibility to rescue groups and why not increasing adoptions?
 - v. Doors are closed to shelter and appointments only, OCAC is creating a bottleneck
 - vi. Public wants to come into the shelter to adopt cats and dogs
5. Speaker #5
- i. Independent trapper, community cat caretaker, and TNR advocate
 - ii. #1 issue is what animal lives or dies?
 - iii. No support from OCAC, no understanding of the financial burden and holding numerous adoption events will not alleviate the problem
 - iv. Turning away friendly cats, individuals have been picking up the slack for OCAC
 - v. Cost of spaying has increased
 - vi. Requesting an official audit done on shelter when there is a 23-million-dollar budget, and where is the money going?
6. Speaker #6
- i. Shelter grounds need to open to the public
 - ii. Reinstate the TNR

Committee Member April Josephson makes a recommendation for “Reopening of the shelter.” The design advisory board specifically designed the shelter to welcome the public, and how to best manage the animals. Appointments should be made to allow the

public (escorted) and rescue partners walk the grounds. Requesting recommendation from other committee members.

Committee Member Kim Kane wants to see speaker's proposal and the escorted walkthroughs, and asked if they are one-on-one or groups? April Josephson said a big majority are families and by appointment can be escorted by volunteers.

7. Speaker #1

- i. Rescues are not permitted to come into the shelter at will; to view at the dogs, especially difficult ones
- ii. A huge failure and has increased the euthanasia rate

Committee Member Kim Kane would like the staff to obtain the names of those calling into the shelter

Committee Member April Josephson requested suggestions from the committee members

Committee Member Peter Amundson is in favor of the hybrid approach for opening the shelter and the concierge program

Committee Member Kim Kane referred to the Irvine Shelter, relying on volunteers, and their appointment system

Committee Member April Josephson requesting that the shelter opens fully for rescues, set a schedule of appointments versus escorted walk throughs, increased staffing for the kennels and adoption availability.

Committee Member April Josephson asked OCAC staff if they have any suggestions?

Andi Bernard responded at this time there is pending litigation and cannot comment about this item.

Committee Member April Josephson would like to close discussion; and as a committee would like to see a "Hybrid Program."

Committee Member Leslie Malo would like to support a motion for a hybrid program, open the shelter and take out the blocking of the community. The shelter is an institution to serve the animals of the county and it should not be so difficult for the community to adopt an animal from the shelter. Committee Member Leslie Malo wants to work together to allow the public to access the shelters.

Committee Member April Josephson motion is for a multi-stage hybrid proposal is: 1) Immediately let rescues to observe all animals

Andi Bernard responds, we are working on it, and they have not received any request from rescue partners to come into the shelter to walk through with staff.

Committee Member April Josephson said prior to COVID she was able to walk the kennels and was able to identify which were “TLC” made decisions upon her observations. April was told by Andi that she needed to make an appointment with Tammy to walk the shelter. Committee Member Josephson also ask the shelter staff to come back with a proposal to open the shelter and meet with a sub committee with Dr. Malo and another committee member.

Andi Bernard is willing to consider the recommendations.

Committee Member Kim Kane approves of Committee Member Malo’s recommendation of creating a subcommittee meeting within three weeks at Dr. Malo’s home and with Peter Amundson

Motion for Committee Member Leslie Malo make a motion to meet with staff and create a program hybrid for easy accessibility for the public and rescue groups and set a dates and timelines to meet.

Committee Member Peter Amundson moved the motion
Committee Member April Josephson seconded the motion

Ayes: 4

Nays: 0

Motion passed

8. Committee Member Peter Amundson – Reinstatement of the Trap, Neuter, Return Program, Feral Cats

No public comments

Committee Member April Josephson motioned and read the item to reinstatement of program for Feral Cats at the shelter and TNR.

Committee Member Leslie Malo second motioned to reinstate the TNR

Committee Member Kim Kane asked the Chief Veterinarian Dr. Jones, if they have the staff to perform the work.

Committee Member Peter Amundson called for the vote to reinstate TNR for feral cats

Committee Member Dr. Leslie Malo moved the motion

Committee Member April Josephson seconded

Ayes: 4
Nays: 0
Motion passed

PUBLIC COMMENTS

Committee Member Leslie Malo needs to leave meeting at 1:30 p.m.

1. Speaker #1 Foster Kittens. Mission Viejo Animal Shelter is willing to take kittens and the shelter has permission to advertise for fosters on the MV web page
2. Speaker #2: Small cat rescue, part of food pantry, send out vouchers to spay 503 cats for OC residents
3. Speaker #3: Request to move the meetings to a more accessible time so more can attend since they are for the public. Thank you, April Josephson, for all her hard work.
4. Speaker #4: Volunteer at local PetSmart. Open the shelter so that the public can look at the dogs, it is an emotional connection with the animal. TNR program. Rescue groups should not be using their own money for neutering/spay
5. Speaker #5: Why doesn't Andi respond to the public's comments? Open the shelter.
6. Speaker #6: Left meeting
7. Speaker #7: Left meeting
8. Speaker #8: Reinstate TNR program.
9. Speaker #9: Why is Sandy Pantoja giving the report and not allowing the staff members to input? You are micro-managing the information going out to the community; allow your staff to speak. There are 148 dogs up for adoption and there are only 20 bios published on the website verses zero bios for 58 cats
10. Speaker #10: New Volunteer, disappointed in her recent orientation regarding spicey cat interaction and socializing cats in their kennels and why was the program was taken away.
11. Speaker #11: Open the shelter to the public to adopt dogs. Encouraging spay/neutering
12. Speaker #12: Reinstate small dog play group was unique in where the public could view the dogs and how they interact with one another.
13. Speaker #13: Question to Andi if she supports TNR?
14. Speaker #14: Volunteer with OC community cats and financially struggling. Reinstate TNR and open the shelter.
15. Speaker #15: advocate for TNR

Committee Member April Josephson thanking the public and their support. Reinstate the TNR program, open the shelter and reinstate other programs that were in place prior to COVID.

Committee Member Kim Kane reiterated April's comments

Committee Member Peter Amundson thanked the public for coming

Adjourn the meeting at 1:51 p.m.

Next meeting is January 25, 2023



Community Outreach Committee Report

Staff Report Summary:

Highlights and Updates for following:

- Public Education Program
- Foster Program
- Volunteer Program
- Adoption Partner Program

Public Education Program

The primary focus of our Public Education Program is to foster relationships with the areas we serve to effectively share valuable information regarding disaster preparedness, animal welfare, proper animal care, and responsible pet ownership. OC Animal Care recognizes the importance of providing essential resources to our community by attending events to provide information. We continue to utilize OC Animal Care's website, Facebook, Twitter, and Instagram to make shelter announcements, promote education and adoption, community outreach, and animal safety.

Let's Paws

We continued our bi-monthly Let's Paws campaign, helping educate the public on relevant animal-related pet safety tips. Let's Paws is a fact-based, information series designed to address common topics of interest in animal care. With many holidays taking place during the months of October through December, through our Let's Paws Campaign, we provided pet owners with tips to keep furry family members healthy and safe.

Pet Safety Tips: Holiday Hazards *Let's Paws*

Festive Plants
Avoid poisonous plants like Mistletoe, Holly, Yew, and Poison Ivy. Instead, try opting for just as pretty artificial plants made from silk or plastic.

Holiday Candles
Always remember to blow out candles and don't leave them unattended when lit.

House Rules
Make sure guests are aware you have a pet, and if your pet needs their space. Remember to be conscious of closing doors when going in and out to avoid a pet becoming lost.

Gifts
Make sure to clean up wrapping paper quickly, and don't leave gifts unattended (especially if they contain food).

Holiday Food
Avoid giving table scraps, especially onions, raisins, bones, chocolate, cinnamon, seasoning and raw bread dough.



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Pet Safety Tips: Holiday Food *Let's Paws*

Onions
Onions are toxic to dogs and, regardless of how thoroughly they are cooked, they can lead to a dangerous form of anemia.

Grapes & Raisins
Both grapes and raisins are toxic for dogs and can cause a pet's kidneys to shut down.

Turkey & Bones
Raw or undercooked turkey can contain salmonella, and bones can easily splinter and cause serious health problems.

Mashed Potatoes & Gravy
Packed with dairy, butter, sodium and fat, these luscious treats can cause gastrointestinal upset or, in the worst cases, pancreatitis.



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Pet Safety Tips: Cold Weather *Let's Paws*

Make Some Noise
A warm vehicle engine can be an appealing heat source for outdoor cats. Check underneath your car, bang on the hood, and honk the horn before starting the engine to scare away any cats that they do happen to be under the hood when it starts!

Frostbite and Hypothermia
Cats and dogs are susceptible to frostbite and hypothermia and should be kept inside, warm or hypothermia or safe may look like shivering, shivering, and a slowing down, or if the pet seems weak or stops moving.

Injury Prevention
Check your pet's paws often for signs of cracked paw pads or bleeding due to cold weather. Consider alternative dog shoes for added protection for your pet's paws.

Outdoor Walks
Shorter walks and be mindful of elderly pets who may have difficulty walking in cold weather. If your dog has a winter coat, consider a sweater or dog coat.

Cold Vehicles
Cold cars are just as dangerous as hot cars and pets should not be left unattended in a vehicle.



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Pet Safety Tips: New Year's Fireworks *Let's Paws*

- Exercise your pet** before the fireworks so they can sleep through the main event!
- Microchip and tag your pet.** They can get lost when fireworks!
- Some pets may need medication** to be comfortable. Ask your vet!
- Have a space designated for your pet** such as a quiet room or crate where your pet can go when the fireworks start.
- The loud noises and flash of the fireworks** can cause your pet to get scared and run away!



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Social Media Insights

OC Animal Care's Facebook/Twitter/Instagram play an integral part in promoting our shelter pets for adoption and disseminating essential information to pet owners and the public. We continued to reach and engage tens of thousands of followers on our social media platforms. Over this last quarter, we focused on capturing the charming personalities of our animal guests to get them the attention they deserve, and hopefully placement with a forever family.

Social Media Statistics (October - December)

Facebook

- 305 new Likes
- Over 143,000 people viewed content on the Page
- 29,988 total followers

Instagram

- 800 new followers
- Over 16,000 people viewed content on the account
- 16,511 total followers

In the News

Our shelter pets deserve all the spotlight that they can get! This quarter, we found an additional way to promote adoptable pets and a new program by reaching out to the local media. From KTLA and Spectrum News to the OC Register and a radio station, our wonderful pets are grabbing the attention of people across the entire county and beyond.



Community Events and Partnerships

This quarter, we had the pleasure of continuing to attend more community events such as:

Events	Adoptions
Cypress Community Festival	3 kittens
Irvine Valley Vet Hospital Open House	4 kittens & 3 dogs
Barktoberfest in Costa Mesa	3 kittens & 1 dog
Malden Station Fullerton Apartments	3 kittens & 1 dog
Pet Supply Warehouse Adoption Event	3 kittens & 1 dog
Home for the Holidays Pet Adoption Event	5 dogs

Katy Cares and Heroes in Animal Care presentations throughout the county. We also attended Anaheim Fire: Wildfire Preparedness to talk about emergency preparedness.



Pooches on the Patio

This quarter we launched Pooches on the Patio, inviting the public to meet a select group of dogs available for adoption and shown by our volunteer team. We have held this on-site event every Saturday, from 11 a.m. to 2 p.m., since October 29, 2022. Since its inception we have had over 23 large dog adoptions and volunteers sign up every week to participate.



We also participated in the following community events during this quarter:

<u>Date</u>	<u>Event</u>	<u>Location</u>
10/1/22	Cypress Festival Pet Adoptions	Cypress
10/7/22	D5 Photo Shoot	OC Animal Care Shelter
10/8/22	Pet Food Pantry	OC Animal Care Shelter
10/9/22	Irvine Valley Vet Hospital -Adoption Event	Irvine
10/14/22	Katy Cares OC Rescue Mission	Tustin
10/15/22	Anaheim Fire Wildfire Preparedness	Anaheim
<u>Date</u>	<u>Event</u>	<u>Location</u>
10/15/22	Volunteer Orientation	OC Animal Care Shelter
10/22/22	Barktoberfest - Pet Adoption Event	Costa Mesa
10/22/22	Play for the Pups event	Newport Beach
10/28/22	Meet and Greet Pack Walk	OC Animal Care Shelter
10/29/22	Adoption event- Malden Apartments	Fullerton
10/29/22	Pooches on the Patio	OC Animal Care Shelter
10/31/22	Halloween Howl event	Tustin
11/5/22	Pooches on the Patio	OC Animal Care Shelter
11/6/22	Heroes in Animal Care	Irvine
11/12/22	Pet Food Pantry	OC Animal Care Shelter
11/19/22	Pooches on the Patio	OC Animal Care Shelter
11/19/22	Pet Supply Warehouse Adoption event	Anaheim
11/26/22	Pooches on the Patio	OC Animal Care Shelter
12/1/22	City of Brea Tree Lighting	Brea
12/3/22	Foster Appreciation event	OC Animal Care Shelter
12/3/22	Pooches on the Patio	OC Animal Care Shelter
12/9/22	Heroes in Animal Care	OC Rescue Mission Tustin
12/10/22	Pet Food Pantry	OC Animal Care Shelter

12/10/22	Pooches on the Patio	OC Animal Care Shelter
12/11/22	Home for the Holidays Pet Adoption Event	Irvine
12/16/22	Fisler Elementary School Carnival	Fullerton
12/17/22	Pooches on the Patio	OC Animal Care Shelter
12/17/22	Katy Cares Presentation	OC Animal Care Shelter
12/20/22	Fisler Carnival Debrief	Fullerton
<u>Date</u>	<u>Event</u>	<u>Location</u>
12/24/22	Pooches on the Patio	OC Animal Care Shelter
12/31/22	Pooches on the Patio	OC Animal Care Shelter

Pet Food Pantry

Our monthly Pet Food Pantry continues to be a vital community resource for pet owners in need. This quarter 79 volunteers contributed 316 hours to staging, directing traffic, giving great customer service to people in our community, taking stats, offering educational opportunities, and handing out over 45,215 pounds of food to over 3,295 animals in need. We could never make this type of impact without the dedicated group of volunteers. As pantry continues to grow bigger and bigger each month, the volunteer contribution is vital. During the past quarter, we have collaborated with students from Garden Grove High School, Marsh McLennan Agency, Cornerstone Treatment, and Stadium Nissan.



Foster Program

Animals are placed into foster homes for various reasons, including being too young or too sick for adoption, receiving treatment, or needing additional socialization. OC Animal Care's foster caretakers offer sanctuary for these animals in their homes, and provide around the clock care, comfort and socialization until the pet is ready for adoption. They are specially selected by our veterinary staff for their health and temperament and just need a little personal attention and time before they are ready to make their adoption debut! The foster caretakers are a vital piece of the OC Animal Care family. This quarter, there have been a total of 441 animals placed in foster care. Our foster caretakers are helping to save lives!

Foster Appreciation

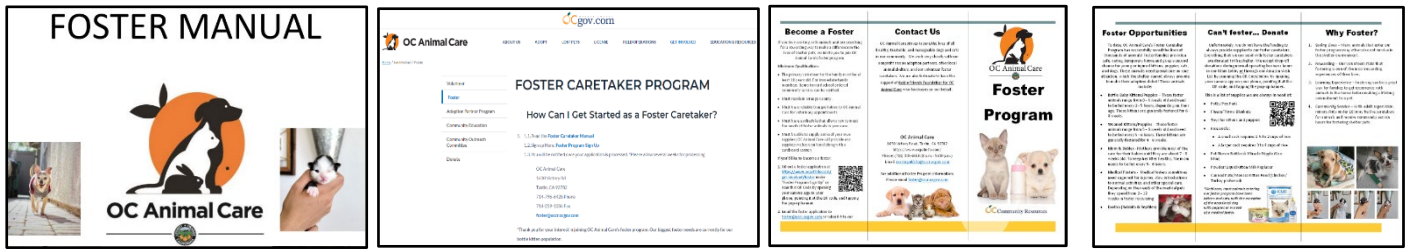
On December 3, 2022, the Foster Program sponsored the 2022 Foster Appreciation Celebration, to which more than 70 fosters RSVP'd. The celebration was our way to express our gratitude to our fosters for their unwavering commitment and tremendous efforts in providing homes for animals and an opportunity for them to socialize and integrate into their families. Everyone who took part received a participation certificate, gift certificates to Nothing Bundt Cakes, and an entry to the opportunity prize raffle. The management team, various Shelter employees, Community Outreach staff, several Animal Care Officers and other OCAC staff members gave the Foster's a film of appreciation for all their hard work.



Program Logistics

Our Foster Team has been revising the Foster Manual, FAQs on common cat diseases, and how-to articles in time for the new year to include questions that our fosters have regularly asked during the year. The Foster Team is also working


to make the Foster Program website and information brochure more user-friendly for potential fosters and existing fosters.



Kitten Vaccine Report

Our Foster Team manually monitors each foster animal's health and adoption readiness by reviewing each animal's profile, estimating timelines for necessary veterinary visits based on the animal's most recent vaccination(s) and check-up. The Foster Team typically sends individual or group email reminders to our fosters when their foster animals are due for their next check-up.

The Vaccine Report generates an approximate vaccination date for the foster team to communicate with the Fosters in scheduling their next follow up appointment. Kittens should be vaccinated at approximately 4 - 6 weeks of age and then every 2 - 4 weeks until they are about 12 weeks old.

 CAT VACCINE DUE	
Person ID	
Foster Contact Information	
ANIMAL ID	ANIMAL DESCRIPTION
AXXXXXXX	Kitten Description
TREATMENT DATE	FVRCP DUE DATE
12/30/2022	01/13/2023

Volunteer Program

This report summarizes this quarter's activities for OC Animal Care's Volunteer Program and includes contribution hours, program enhancements/ opportunities, and volunteer participation. Volunteers contributed to exercising, grooming, handling, training/ socializing, and enriching available animals, as well as cleaning, laundry, socializing kittens in the nursery, and volunteering at our

monthly Pet Food Pantry. This quarter 182 volunteers have provided 4,274 hours at the shelter.

New Volunteers

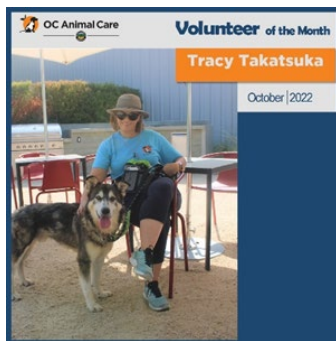
This past quarter we have ramped up onboarding new volunteers. On Saturday, October 15, 2022, we had our very first volunteer orientation with 60 people in attendance. Since then, we have been having monthly volunteer orientations and recruitments.

Volunteer Coffee

Our volunteer coffee is a great way for volunteers and department managers to connect. Volunteer coffee is going strong as our management teams meet once a month with our volunteers for an insightful peek into the many roles here at the shelter. This quarter's special guests included: Adoption Partner Specialist Tammy Osborn. Kennel Sergeant Chris Ybarra on Bite prevention, and Shelter Director Andi Bernard. We will continue hosting our monthly coffee chats.

Volunteer of the Month

We continue to celebrate our volunteers' contributions by awarding Volunteer of the Month. Our Volunteers of the Month for this quarter are:



Grooming

Grooming is essential for getting our shelter pets adoption ready. The stepped-up efforts of our volunteer groomers have made a huge impact this quarter. In addition, to regular grooming, bathing, hair cutting, and nail trimming. Our groomers have treated animals with skin conditions using medicated baths and a double dose of TLC. Grooming volunteers racked up 151 hours this quarter!

Petco Cattery Adopts out 200th kitten

Our thriving, all-volunteer-led Petco adoption site has adopted out our 200th kitten since the first of the year. Volunteers are responsible for their care and socialization 7 days a week. This milestone was achieved thanks to this dedicated group of volunteers.

Adoption Partners Program

Through cooperative actions, the Adoption Partner Program seeks placement for animals which need rehabilitation or additional support to be successful in their forever home. This report also reviews steps being taken to increase and improve adoptions and communication between OC Animal Care and Adoption Partners.

Transports/Multiple Pet Adoptions

This quarter we worked with our neighboring animal control agencies and placed 7 dogs with them. It is always a pleasure to work with other local agencies to help our pets find placement. They can often help us with pets that have special situations which warrant alternate placement.

In October, we were able to work with one of our out of state partners to transfer 21 dogs to their facility. This is a great partnership as they can often take behavior dogs and work with them until they can find appropriate placement. We appreciate these partnerships so much and are thrilled to have the ability to follow our dogs on their social media and celebrate their successful adoptions.



We never know what types of pets we will get in at OC Animal Care. In October, we had a giant Sulcata Tortoise come into the shelter. We were so happy a reptile

rescue organization wanted to pick him up and provide him with the specialized care he needed.



Partner Adoptions

This quarter, 516 animals (176 dogs, 259 cats, 81 exotic/other animals) were placed with non-profit rescue groups, local veterinarians, or with partnered municipal and/or humane organizations. Our amazing partners helped over 2,800 pets find placement out of the shelter in 2022.

Shelter Medical Pets Program

We continue to use the Shelter Medical Pets Program to help injured pets that come into OC Animal Care. We continue to reach out to veterinarians and welcome their interest in participating. This quarter six pets received outside medical treatment, and the estimated cost of care for those pets was \$9,900.00.

With the help of the Noble Friends Foundation for OC Animal Care, private donations, and our wonderful participating surgeons who have given us generous discounts on surgeries, we have been able to help these pets get the specialized care they needed in order to increase their adoptability.

Pet's Name	Medical Condition	Estimate for Medical Care
Pumpkin	Achilles tendon	\$ 1,800.00
Hermione	cross pin	\$ 800.00
Lee	foreign body surgery	\$ 3,000.00
Justin	fractured leg	\$ 1,600.00
Oscar	fractured leg	\$ 1,500.00
Jingles	fractured femur head/FHO	\$ 1,200.00

Justin



Success Story

When it comes to the animals in our care, we love hearing about stories that have happy endings! Little “Goldfish” arrived with a fractured leg. Despite his injury, he was very social. We reached out to one of our veterinary surgeon partners and Noble Friends to get him the surgery he needed. He was such a bedraggled little kitten that the surgeon felt sorry for him, and she actually fostered him herself. As he seemed to have some other underlying medical conditions, she invested her personal care to monitor him medically. He blossomed into a beautiful cat and became a part of her family just a few months later. Recently, he was officially adopted by the veterinarian who treated him. Our Veterinary Medical Program Partners and their staff are truly amazing and really dedicate themselves to caring for our pets.



Recommended Action: The Committee receives and files the report.